This is an electronic version of the letter that will be mailed to you. Please wait until you receive the actual letter before contacting your dealer.



American Honda Motor Co., Inc. 1919 Torrance Blvd., - P.O. Box 2215 Torrance, CA 90509-9870

October 2013 NHTSA Recall 13V-260

IMPORTANT SAFETY RECALL NOTICE

Dear Honda Fit Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You were notified about the issue with your power window master switch earlier this year. We are contacting you now to schedule an appointment to repair your vehicle free of charge.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2007-2008 model year Fit vehicles. The power window master switch repair conducted in 2010, pursuant to NHTSA recall 10V-033, was not sufficient in preventing water intrusion into the switch. Under severe conditions, water may still enter the driver's window and reach the power window master switch resulting in impaired function of the switch. If the switch is damaged as a result of the water intrusion it may result in failure of the switch and overheating. An overheating switch can cause smoke, melting or fire.

Because of the risk of fire, owners that have not had their vehicle inspected are advised to park their vehicle outside until a replacement switch can be installed.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's power window master switch replaced *at no cost to you*. The complete process may take approximately 30 minutes; however, your vehicle may need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2007-2008 Honda Fit involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and <u>sign</u> the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4. U.S. customers can also locate a dealer online at *Hondacars.com*. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division