



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

June 2014

NHTSA Recall 14V-112

IMPORTANT SAFETY RECALL NOTICE

Dear Honda Odyssey Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You were notified about this issue previously. We are contacting you now to schedule an appointment to repair your vehicle, free of charge.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety and emissions regulations exists in certain 2005–2010 model year Odyssey vehicles. Prolonged exposure to acidic chemicals and high temperatures may cause the cover on top of the fuel pump to deteriorate prematurely. Cracks in the fuel pump cover could lead to a fuel smell being present or to leaking fuel, increasing the risk of a fire.

Safety Consequence

In the presence of an ignition source, a fuel leak increases the risk of a fire.

Emission Consequence

Fuel evaporating into the atmosphere will result in the vehicle no longer meeting emissions regulations. Your vehicle may fail a state or local emissions inspection if you do not have this recall repair done.

What should you do?

If you had your vehicle previously repaired for this issue, you must have it repaired again with the new parts.

Call any authorized Honda dealer and make an appointment to have your vehicle repaired **at no cost to you**. The dealer will replace the fuel filter set. The complete replacement process may take approximately 48 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

California Owners Only

The DMV will not renew your registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall – Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error.

Registration records indicate that you are the current owner or lessee of a 2005–2010 Honda Odyssey involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

What if you already had your vehicle repaired for this issue?

If you previously paid to have the fuel filter set replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure. Even if you did have your vehicle previously repaired for this issue, you must have it repaired again with the new parts.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JE0 / Service Bulletin #14-032