



December 2011

NHTSA Recall 11V-260

**Safety Recall: Driver's Airbag Inflator**

Dear Honda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Honda has decided that a defect related to motor vehicle safety exists in certain 2001-2002 model year Accord vehicles, 2001-2003 model year Civic and Odyssey vehicles, 2002 model year CR-V vehicles and 2003 model year Civic Hybrid and Pilot vehicles. In some vehicles, the driver's airbag inflator could produce excessive internal pressure. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture. Metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

**What should you do?**

You must have your vehicle's driver's airbag inflator replaced; this work will be done *free of charge*. You must have the inflator replaced even if, earlier this year, you 1) had your vehicle inspected and were told that the driver's airbag inflator did not need to be replaced, as we have now determined that the inflator must be replaced, or 2) received a separate driver's airbag recall notification letter and did not take any action in response to it. In all case, call any authorized Honda dealer and make an appointment to have the driver's airbag inflator replaced. The replacement process may be completed in approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

**Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

You can also call the toll-free Safety Hotline at (888) 327-4236 [TTY (800) 424-9153], or go to [http:// www.safercar.gov](http://www.safercar.gov).

**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at (800) 999-1009, and select option 4. You can also locate a dealer online at [Honda.com](http://Honda.com).

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**

Campaign #Q96 / Service Bulletin #08-093

Honda Automobile Division



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**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will replace the driver's airbag inflator. The replacement process may be completed in approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling. This work will be done free of charge.

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