This is an electronic version of the letter that will be mailed to you. Please wait until you receive the actual letter before contacting your dealer.

HONDA

# **AUTOMOBILE DIVISION**

American Honda Motor Co., Inc. 1919 Torrance Blvd., - P.O. Box 2215 Torrance, CA 90509-9870

August 2013 NHTSA Recall 13V-157

#### **IMPORTANT SAFETY RECALL NOTICE**

Dear Honda Fit Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety

#### What is the reason for this notice?

Honda has decided that certain 2012 -2013 model year Fit vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 126, "Electronic Stability Control Systems." The Vehicle Stability Assist system may allow the vehicle to partially lose traction at high steering wheel angles, which could lead to a loss of control of the vehicle, increasing the risk of a crash.

### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired **at no cost to you**. The dealer will update the Vehicle Stability Assist (VSA) software in your vehicle. The complete process may take approximately 18 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

## Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the noncompliance in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

### What to do if you feel this notice is in error.

Registration records indicate that you are the current owner or lessee of a 2012-2013 Honda Fit involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and <u>sign</u> the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

#### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4. U.S. customers can also locate a dealer online at *Hondacars.com*. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division