



# Warranties

2004



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Honda Automobile Division, a division of American Honda Motor Co., Inc., gives these warranties on behalf of American Honda, 1919 Torrance Boulevard, Torrance, California 90501-2746, a California Corporation.

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# Customer Satisfaction

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Your complete satisfaction with your Honda automobile is our main goal. All personnel at Honda automobile dealerships are thoroughly trained to provide the best service for your vehicle. If you are not satisfied with any maintenance or repair work done by the dealership, follow these three steps:

**Step 1** - Talk over your concerns with the dealership's management, such as the Service Manager or General Manager. In most cases, a satisfactory solution is found at this step.

**Step 2** - We recognize that, on some occasions, a customer will not be totally satisfied with a dealer's decision or actions in Step 1. If this is the case, you should call or write [Honda Automobile Customer Service](#). The address and telephone

number are on the inside front [cover](#). Please provide the following information:

- Year, model, and Vehicle Identification Number of your vehicle, and its current mileage.
- The name of the dealer who sold you the vehicle.
- The name of the dealer who services your vehicle.
- Date, mileage, and reason for each visit to a Honda dealership.
- Any non-Honda dealership repair service for the problem(s).
- Your daytime and evening telephone numbers.

The staff of Automobile Customer Service is interested in working with

you and the dealership to find a satisfactory solution.

**Step 3** - If you disagree with the decision reached by the staff of Honda Automobile Customer Service, you may request to have your case reviewed in an independent forum run by the Council of Better Business Bureaus (BBB). This program is called "BBB AUTO LINE." You may file a claim at any time by calling the Better Business Bureau, toll-free, at 1-800-955-5100. Your call will be automatically directed to the BBB in your area.

You may also write to:

BBB AUTO LINE  
Council of Better Business Bureaus  
4200 Wilson Blvd., Suite 800  
Arlington, VA 22203-1804

BBB AUTO LINE's purpose is to resolve disputes between vehicle

manufacturers and their customers. BBB AUTO LINE's decision makers are impartial third parties who will listen to both the customer and the manufacturer and decide what can be done to resolve the disagreement.

The BBB AUTO LINE's decision is not binding on you unless you agree to accept it. If you accept the decision, Honda will abide by it. Generally, disputes submitted to BBB AUTO LINE are resolved within 40 days (47 days if you have not first contacted Honda about your complaint).

Honda offers you the opportunity to mediate and arbitrate a disagreement through BBB AUTO LINE because we want you to feel that you have been treated fairly.

Eligibility is limited by your vehicle's age, mileage, and other factors. In order to file a claim, you need to provide your name and address, the Vehicle Identification Number of your vehicle, and a brief statement outlining the disagreement. Initially, BBB may try to resolve the disagreement through mediation. If this is not successful, your complaint will be reviewed by an impartial, volunteer arbitrator. You may present the facts of your case to the arbitrator at an informal meeting.

We encourage you to use this program before, or instead of, going to court. It is informal, free of charge to you, and generally resolves problems much faster than the court system. Lawyers are usually not involved in the resolution of claims through the

BBB, although you may obtain one at your own expense if you choose.

If you want to go to court, we do not require you to first file a claim with BBB AUTO LINE. Please note that laws in some states may require that you file a claim with BBB AUTO LINE before you can proceed to a state-operated dispute resolution process or the court system. If you do not accept the decision of BBB AUTO LINE, you can still go to court.

## Customer Satisfaction

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### Lemon Laws

Many states have enacted what are commonly referred to as “Lemon Laws.” Although the details of these laws vary from state to state, their main purpose is to assure you certain rights if you have problems with your new vehicle. In general terms, these laws usually say that if your vehicle has a problem that cannot be repaired in several attempts, or has a series of problems that keep it out of service for an extended period, you may qualify for relief under the lemon law in your state.

Some states require you to notify the manufacturer about the problem(s), and some states give the manufacturer, or its representative, a chance to correct the problem(s). A state may require you to submit your complaint to a dispute resolution program, such as [BBB AUTO LINE](#), before proceeding to other forums.

Lemon Laws have many provisions. If you feel your new Honda qualifies for consideration under the lemon law in your area, we suggest you check the laws in your state.

We want you to be satisfied with your Honda automobile. If you have any questions, please contact your Honda dealer or Honda [Automobile Customer Service](#).

## Some Repairs May Be Covered Beyond the Limited Warranty

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Honda may cover, on a case-by-case basis, some or all of the cost to repair a problem that is not covered by your vehicle's limited warranties.

If your vehicle develops a problem you feel should be repaired by Honda at no cost, discuss it with your dealer.

If you are not satisfied with your Honda dealer's decision, call or write Honda [Automobile Customer Service](#) (the address and telephone number are on the inside front cover). Please provide this information about your vehicle: year, model, Vehicle Identification Number (VIN), mileage, maintenance history, a detailed explanation of the problem, and why you think Honda should be responsible for the repair. Your request will be investigated, and you will be informed of Honda's decision.



## A Quick Reference to Warranty Coverages

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This is a brief summary of the warranties covering your 2004 Honda. Please refer to the listed page for a full description of each warranty's coverage and limitations.

**New Vehicle Limited Warranty** ..... 13

Every new Honda is covered, except for tires, for 3 years or 36,000 miles. The tires are warranted separately.

**Federal Emissions Warranties** ..... 14

The Emissions-related Defects and Performance Warranties cover the components that make up your Honda's emissions control systems for a minimum of 3 years or 36,000 miles.

**California Emissions Warranties** ..... 20

The Emissions Control Systems Defects and Performance Warranties cover the emissions components for a minimum of 3 years or 50,000 miles.

**IMA Warranty** ..... 28

**Original Equipment Battery Limited Warranty** ..... 29

The original battery in your new Honda is fully covered for the first 2 years. For the next year you receive a credit toward the purchase of a new battery.

**Tires** ..... 30

The original tires are warranted by their manufacturer. Your Honda dealer will be glad to assist you in contacting a local representative of the tire's manufacturer, if needed.

## A Quick Reference to Warranty Coverages

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- Seat Belt Limited Warranty** ..... 31  
Seat belts that fail to function properly are covered for the useful life of the vehicle.
- Rust Perforation Limited Warranty** ..... 32  
Honda will repair or replace any body panel on your vehicle that rusts from the inside out. This coverage extends for 5 years with no mileage limit.

### Coverage of Accessories and Replacement Items

- Accessory Limited Warranty** ..... 33  
All accessories are covered up to 3 years or 36,000 miles, depending on time of installation.
- Replacement Parts Limited Warranty** ..... 35  
Genuine Honda parts, when installed by your Honda dealer, are covered for 1 year or 12,000 miles. Parts purchased from, but not installed by, a Honda dealer are covered for 1 year.
- Replacement Battery Limited Warranty** ..... 36  
A replacement battery purchased from your Honda dealer is fully covered for the first two years, with the coverage prorated for the remaining 3 years.
- Replacement Muffler Lifetime Limited Warranty** ..... 37  
A replacement muffler purchased from your Honda dealer is covered for as long as you own the vehicle. Installation is included if the covered muffler was originally installed by your Honda dealer.

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## General Warranty Provisions

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The warranty coverages in this booklet are offered only to the owner of a 2004 Honda automobile. To be covered, the vehicle must be distributed by American Honda through the Honda Automobile Division, and sold by a Honda automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

Parts replaced under any of the warranties in this booklet become the property of Honda. Honda will make the final decision whether to repair any existing part or assembly or replace it.

Honda may use factory-remanufactured parts rather than new parts for some warranty repairs. Those parts, like new parts, are covered for the remainder of the New Vehicle Limited Warranty (see page 13).

The warranties in this booklet do not cover:

- The failure of any part or accessory due to:
  - Abuse, misuse, accidental damage, or acts of God.
  - Improper installation or maintenance.
  - A low fluid level or the use of a fluid other than specified by Honda.
  - The installation of any part that is not equal to the original in quality of materials or workmanship.
  - Use of the vehicle in competition or racing events.
- Any installed part or accessory that fails because it was not designed to fit that year and model of Honda.

- Any vehicle with an odometer that has been altered so it is impossible to determine the actual mileage.
- Any vehicle while it is registered or normally driven outside the United States, Puerto Rico, or the U.S. Virgin Islands.
- Any failure caused by modifying the vehicle, or installing accessories not authorized by Honda.
- Any incidental expenses or inconvenience you may suffer due to the loss of use of your vehicle.
- Any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or that has been issued a “salvage” or similar title under any state’s law. This exclusion does not apply to the [Emissions Warranties](#), the [Seat Belt Limited Warranty](#), the [Replacement Parts Limited Warranty](#), or any recalls or other campaigns.

## Time and Mileage Period

This warranty begins on the date the vehicle is put into use in one of the following ways:

- The vehicle is delivered to the first purchaser by a Honda dealer.
- The vehicle is leased.
- The vehicle is used as a demonstrator or company vehicle.

Your vehicle is covered for 3 years or 36,000 miles, whichever comes first.

## Warranty Coverage

Honda will repair or replace any part that is defective in material or workmanship under normal use. See [Proper Operation](#) on page 40. All repairs/replacements made under this warranty are free of charge. The replaced or repaired parts are covered only until this New Vehicle Warranty expires.

## This Warranty Does Not Cover:

- [Emissions](#) control systems, [Accessories](#), [Battery](#), or [Tires](#). (They have their own warranties.)
- Normal wear or deterioration of any part.
- Cleaning and polishing.
- The adding of any fluids, unless they are needed as part of a warranty repair.
- Air conditioner refrigerant charge after the first year, unless required as part of a warranty repair.
- Broken, chipped, or scratched window glass unless it is due to a defect in material or workmanship.
- Any item concerning your vehicle's general appearance that is not due to a defect in material or workmanship.

Cosmetic flaws or minor damage to the body, paint, or other items may occur during manufacture or shipping of your vehicle. These are usually found and corrected before delivery. If you find any uncorrected flaws or damage on your new vehicle, notify the dealer as soon as possible after delivery.

- The replacement of expendable maintenance items (such as spark plugs, filters, wiper blades, or brake pads/linings) unless they are defective in material or workmanship.
- Wheel balancing and wheel alignment after 1 year or 12,000 miles, unless required as part of a warranty repair.

## Federal Emissions Warranties

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*California, Maine, Massachusetts, and Vermont residents should also refer to the [California Emissions Warranties](#) on page 20.*

### Your Warranty Rights and Obligations

The Federal Emissions-related Defects and Emissions Performance warranties are in addition to the Honda [New Vehicle Limited Warranty](#). These warranties are given only to the owner of a 2004 Honda distributed by American Honda through the Honda Automobile Division, and sold by an authorized Honda dealer in the fifty United States, the District of Columbia, the Commonwealth of Puerto Rico, the Virgin Islands, Guam, American Samoa, and the Commonwealth of the Northern Mariana Islands.

If an authorized Honda automobile dealer cannot repair your vehicle or honor your claim within a reasonable period of time, contact Honda [Automobile Customer Service](#) for assistance (see inside front [cover](#)), or you may write to:

Manager, Certification and  
Compliance Division (6405J)  
Warranty Claims  
Environmental Protection Agency  
Ariel Rios Building  
1200 Pennsylvania Ave., N.W.  
Washington, D.C. 20460

### Time and Mileage Period

Warranty coverage begins on the date the vehicle is delivered to the first purchaser other than an authorized Honda dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first. Refer to page

[27](#) for information on warranty duration and the emissions systems that are covered.

### Your Responsibilities

To qualify for coverage by the Defects and Performance warranties, you should operate and maintain your 2004 Honda according to the requirements on page [40](#) of this warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your vehicle's emissions control systems functioning properly by maintaining your vehicle in peak operating condition.

Honda will not deny a claim for emissions warranty coverage simply because you did not maintain the vehicle, or do not have maintenance records to show that you did.

However, any part that fails because of abuse or lack of maintenance will not be covered by this warranty.

Honda recommends that only parts supplied by Honda or equivalent parts be used to repair your vehicle. **Maintenance, replacement, or repair of emissions control devices and systems may be done by any automotive repair establishment or individual.**

Under normal circumstances, Honda will pay for warranty repairs only when they are performed at an authorized Honda repair facility. However, in an emergency situation, the repair of emissions control devices or systems may be done by any automotive repair establishment or individual, or by the owner, using any replacement part. An emergency situation is considered to exist if an

authorized Honda repair facility or warranted part is not reasonably available to correct a problem.

Honda will reimburse you for those emergency repairs that are covered by the Emissions Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda automobile dealer.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your vehicle's emissions control systems. If a non-equivalent replacement part is used in the maintenance or repair of your vehicle, *and* if an authorized Honda automobile dealer determines it is defective or causes a failure of a warranted part, your claim for repair to bring your vehicle into compliance with applicable standards may be denied. If the part in question is not related to the reason your vehicle fails to meet the standards, your claim will not be denied.

# Federal Emissions Warranties

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## These Warranties Do Not Cover:

- Failures or malfunctions of the emissions control systems caused by abuse, alteration, accident, misuse, or the use of leaded gasoline.
- Replacement of maintenance items such as, but not limited to, spark plugs, filters, hoses, belts, coolant or lubricants beyond their first required maintenance point.
- Consequential damages such as loss of time or use of the vehicle.

## Emissions-related Design and Defects Warranty

### Design and Defects Warranty Coverage

Honda warrants that your automobile:

1. is designed, built and equipped to conform at the time of sale with all applicable emissions standards.  
and
2. is free from defects in materials and workmanship that would cause it to fail to conform with applicable emissions requirements during the specified time and mileage period.

Refer to page [27](#) for more information on warranty duration and the emissions systems that are covered.

### To Get Emissions Warranty Service

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis.

An authorized Honda dealer is required, within 30 days of the time you take your vehicle to the dealer for emissions warranty service, to either honor your claim for adjustment, repair, or replacement, or notify you in writing that your claim is being denied, and explain why.



### Emissions-related Design and Defects Warranty

If this time limit is not met, an authorized Honda dealer will perform the required repairs free of charge. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Honda or the dealer.

If an authorized Honda automobile dealer is not able to repair your vehicle within 30 days from the time you take it to the dealer, you may have your vehicle repaired at any repair facility you choose. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Honda or the dealer.

If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly rate for Honda's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Honda automobile dealer.

# Federal Emissions Warranties

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## Emissions Performance Warranty

This warranty begins on the date the vehicle is delivered to the first purchaser other than an authorized Honda dealer, or the date it is first used as a demonstrator, lease or company vehicle, whichever comes first.

### Performance Warranty Coverage

Honda warrants that if your vehicle fails an EPA-approved emissions short test, Honda will, at no cost to you during the warranty coverage period, make all adjustments, diagnosis, repairs and replacements necessary to bring your vehicle into compliance with applicable emissions standards.

Refer to page [27](#) for more information on warranty duration and the emissions systems that are covered.

### To Get Emissions Performance Warranty Service

If your vehicle fails an EPA-approved short test, it should be taken to an authorized Honda automobile dealer. Take along proof of purchase date and a copy of the test report.

**NOTE:** The emissions test should be performed with the vehicle at normal operating temperature. Before getting a test, drive the vehicle for several miles at 25 MPH or above and test the vehicle as soon as possible after driving.

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis.

An authorized Honda dealer is required, within 30 days of the time you take your vehicle to the dealer for emissions warranty service, to either honor your claim for adjustment, repair, or replacement, or notify you in writing that your claim is being denied, and explain why.

If this time limit is not met, an authorized Honda dealer will perform the required repairs free of charge. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Honda or the dealer.

If an authorized Honda automobile dealer is unable to repair your vehicle within 30 days from the time you take your vehicle to the dealer, you may have your vehicle repaired at any repair facility you choose. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Honda or the dealer.

If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Honda automobile dealer.

# California Emissions Warranties

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*In addition to the [Federal Emissions Warranties](#), the California Emissions Warranties that follow cover all vehicles registered and normally driven in California, Maine, Massachusetts, and Vermont.*

## Time and Mileage Period

These warranties begin on the date the vehicle is delivered to the first purchaser other than an authorized Honda dealer, or the date it is first used as a demonstrator, lease, or company vehicle. The duration of the warranties may vary depending on vehicle model and location. Refer to page [27](#) for more information.

## Your Warranty Rights and Obligations

The California Air Resources Board and Honda are pleased to explain the

emission control systems warranty on your 2004 vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Honda must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emissions-related assemblies.

Where a warrantable condition exists, Honda will repair your vehicle at no cost to you including diagnosis, parts and labor.

## Manufacturer's Warranty Coverage

For **3 years or 50,000 miles** (or longer on certain models. See the emissions parts list and coverage sheet for your vehicle model.) whichever first occurs:

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Honda to ensure that your vehicle passes the inspection. This is your emissions control systems **PERFORMANCE WARRANTY.**
- If any emissions-related part on your vehicle is defective, the part will be repaired or replaced by Honda. This is your short-term emissions control systems **DEFECTS WARRANTY.**

For **7 years or 70,000 miles** (or longer on certain models. See the emissions warranty parts list and coverage sheet for your vehicle model.) whichever first occurs:

If an emissions-related part in the supplied list that is specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Honda. This is your long-term emissions control systems **DEFECTS WARRANTY**.

Refer to page [27](#) for more information on the warranty duration and the emissions systems that are covered.

## **Owner's Warranty Responsibilities**

As the vehicle owner, you are responsible for the performance of the required maintenance listed in

your owner's manual. Honda recommends that you retain all receipts covering maintenance on your vehicle, but Honda cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Honda dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that Honda may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Honda [Automobile Customer Service](#) (see inside front [cover](#)). California residents may also contact the California Air Resources Board at P.O. Box 8001, El Monte, CA 91734-8001.

The California Emissions Control Systems Defects and Emissions Performance warranties are in addition to the Honda [New Vehicle Limited Warranty](#). These warranties are given only to the owner of a 2004 model year Honda automobile distributed by American Honda through the Honda Automobile Division, for a vehicle registered and operated in California or other states that have adopted California warranty regulations.

# California Emissions Warranties

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If an authorized Honda automobile dealer cannot repair your vehicle or honor your claim within a reasonable period of time, contact Honda [Automobile Customer Service](#) for assistance (see inside front [cover](#)). If you are not satisfied with the way in which a claim was resolved by Honda, in California you may write directly to:

California Air Resources Board  
P.O. Box 8001  
El Monte, CA 91734-8001

## Your Responsibilities

To qualify for coverage under the defects and performance warranties, you should operate and maintain your 2004 Honda automobile according to the requirements on page 40 of this Warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is

designed to keep your vehicle's emissions control systems functioning properly by maintaining your vehicle in peak operating condition.

Honda will not deny a claim for emissions warranty coverage simply because you did not maintain the vehicle, or do not have maintenance records to show that you did. However, any part that fails because of abuse or lack of required maintenance will not be covered by this warranty.

Honda recommends that only parts supplied by Honda or equivalent parts be used to repair your vehicle. **Maintenance, replacement, or repair of emissions control devices and systems may be done by any automotive repair establishment or individual.**

Under normal circumstances, Honda will pay for warranty repairs only when they are performed at an authorized Honda repair facility. However, in an emergency situation, the repair of emissions control devices or systems may be done by any automotive repair establishment or individual, or by the owner, using any replacement part.

An emergency situation is considered to exist if an authorized Honda repair facility is not reasonably available, or when a warranted part is not available within 30 days, or when an authorized Honda repair facility is unable to complete a repair within 30 days.

Honda will reimburse you for those emergency repairs, including diagnosis, covered by the Emissions

Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda dealer.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your vehicle's emissions control systems. If a non-equivalent replacement part is used in the maintenance or repair of your vehicle, *and* if an authorized Honda automobile dealer determines it is defective or causes damage to a warranted part, your claim for repair to bring your vehicle into compliance with applicable standards may be denied. If the part in question is not related to the reason your vehicle fails to meet the standards, your claim will not be denied.

### **These Warranties Do Not Cover:**

- Failures or malfunctions of the emissions control systems caused by abuse, alteration, accident, misuse, or the use of leaded gasoline.
- Replacement of maintenance items such as, but not limited to, spark plugs, filters, hoses, belts, coolant or lubricants beyond their first scheduled maintenance.
- Consequential damages such as loss of time or use of the vehicle.

# California Emissions Warranties

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## Emissions Control Systems Defects Warranty

### Defects Warranty Coverage

Honda warrants to the owner of any 2004 California model that the automobile:

1. is designed, built and equipped to conform at the time of sale with all applicable emissions standards and
2. is free from defects in materials and workmanship which would cause it to fail to conform with applicable requirements during the specified time and mileage periods.

Refer to page [27](#) for more information on the warranty duration and the emissions systems that are covered.

### To Get Emissions Warranty Service

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis. Any authorized Honda automobile dealer will perform the adjustment, repair, or replacement within 30 days from the time you take your vehicle to the dealer.

If an authorized Honda automobile dealer is unable to repair your vehicle within 30 days from the time you take your vehicle to the dealer, then this situation will be treated as an emergency and you may have your vehicle repaired at any repair facility you choose.

If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Honda automobile dealer.



## Emissions Performance Warranty

This warranty begins on the date the vehicle is delivered to the first purchaser other than an authorized Honda dealer, or the date it is first used as a demonstrator, lease or company vehicle, whichever comes first.

### Performance Warranty Coverage

Honda warrants to the owner of any 2004 model year Honda that if your vehicle fails a Smog Check test (or an EPA-approved short test) Honda will, at no cost to you during the warranty coverage period, make all adjustments, diagnosis, repairs and replacements necessary to make your vehicle pass the test.

Refer to page 27 for information on the warranty duration and the emissions system that are covered.

### To Get Emissions Warranty Service

If your vehicle fails a Smog Check test (or an EPA-approved short test), it should be taken to an authorized Honda automobile dealer. Take along a copy of the Smog Check test report.

NOTE: The emissions test should be performed with the vehicle at normal operating temperature. Before getting a test, drive the vehicle for several miles at 25 MPH or above and test the vehicle as soon as possible after driving.

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis.

An authorized Honda dealer is required, within 30 days of the time you take your vehicle to the dealer for emissions warranty service, to either honor or deny your claim for adjustment, repair, or replacement, or notify you in writing that your claim is being denied, and explain why.

If this time limit is not met, an authorized Honda dealer will perform the required repairs free of charge. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Honda or the dealer.

## California Emissions Warranties

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If an authorized Honda automobile dealer is not able to repair your vehicle within 30 days from the time you take it to the dealer, you may have your vehicle repaired at any repair facility you choose. The only exceptions allowed are when you, the owner, request or agree to a delay, or the delay is caused by circumstances beyond the control of Honda or the dealer.

If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced part(s) and a copy of the paid receipt to any authorized Honda automobile dealer.

## Federal and California Emissions System Coverage

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The emissions systems listed are covered by the Federal and California emissions warranties.

- Crankcase Control System
- Evaporative and Refueling Emissions Control System
- Exhaust Gas Recirculation (EGR) System
- Exhaust System
- Ignition System
- Fuel Injection System
- OBD System
- Transmission Control System
- Intake Air System
- Secondary Air Injection System
- VTEC System
- VTC System
- Integrated Motor Assist System (IMA)

Coverage on components in these systems may vary by vehicle model and location. The coverages are:

- 3 years or 36,000 miles basic coverage, with extended coverage on selected components.
- 3 years or 50,000 miles basic coverage in California and other specified states, with extended coverage on selected components.

Your dealer will provide you with an Emissions Warranty Parts List. This contains a detailed list of covered components and the warranty duration for your vehicle. For a replacement or updated list, contact your authorized Honda dealer, the Honda [Automobile Customer Service Department](#) (see inside front cover), or go online at [hondacars.com](http://hondacars.com) and select Owner Link.

## IMA Warranty

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This Integrated Motor Assist (IMA) system warranty applies to the Insight and the Civic Hybrid. It is in addition to the [New Vehicle Limited Warranty](#) and the [Federal/California emissions warranties](#).

Refer to the Emissions Warranty Parts List provided by your dealer for information on the warranty duration and the components that are covered. For a replacement or updated list, contact your authorized Honda dealer, the Honda [Automobile Customer Service Department](#) (see inside front [cover](#)), or go online at [hondacars.com](http://hondacars.com) and select Owner Link.

## Original Equipment Battery Limited Warranty

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### Time and Mileage Period

This warranty's coverage begins on the same date as the [New Vehicle Limited Warranty](#) (see page 13). The original equipment battery is covered by a limited warranty for 3 years with no mileage limit.

### Warranty Coverage

During the first 2 years, a defective battery will be replaced at no cost to you. Diagnosis, labor, installation, and the cost of the replacement battery are covered by Honda.

If the battery fails during the last 12 months of this 3 year warranty period, you will receive a 50 percent credit towards the purchase of a new battery from your Honda dealer.

No cash reimbursement will be given. You are responsible for any service or installation charge.

## Tires

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The tires that come as original equipment on your new Honda are warranted by their manufacturer (including the compact spare tire). A separate warranty statement for the tires is in the glove box.

### Obtaining Warranty Service

Your Honda dealer will be glad to help in determining if a problem in your vehicle is caused by a defective tire. He can also assist you in locating a local representative of the tire's manufacturer so you can get warranty service.

### Original Equipment Tire Manufacturers

#### *Yokohama Tire Corp.*

601 South Acacia Avenue  
Fullerton, California 92831  
(800) 722-9888  
(714) 870-3800

#### *Michelin Tire Corp.*

One Parkway South  
Greenville, South Carolina 29606  
(800) 847-3435  
(864) 458-5000

#### *Goodyear Tire Co.*

1144 East Market Street  
Akron, Ohio 44316  
(800) 321-2136

#### *Dunlop Tire Co.*

P.O. Box 1109  
Buffalo, New York 14240  
(800) 548-4714

#### *Bridgestone (USA) Inc.*

One Bridgestone Pk.  
Nashville, Tennessee 37214  
(800) 847-3272

#### *Bridgestone/Firestone, Inc.*

1200 Firestone Parkway  
Akron, Ohio 44317  
(330) 379-7000

*These addresses and phone numbers are subject to change. If you have a problem, contact your Honda dealer for current information.*

## Seat Belt Limited Warranty

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While seat belts cannot completely remove the possibility of injury, they do provide a very significant level of protection when used properly. Honda believes the best way to enhance your safety is to use your seat belt. To encourage their use, the seat belts should always be in good operating condition.

### **Time Period**

This warranty continues for the useful life of the vehicle.

### **Warranty Coverage**

Honda will repair or replace, at its option, any Honda seat belt component that fails to function properly during normal use. This includes all parts and labor charges.

### **This Warranty Does Not Cover:**

- Replacement of a properly-functioning seat belt assembly strictly for cosmetic or comfort reasons.
- Failure caused by abuse, alteration, accidental damage, misuse, or malfunction resulting from a collision.

## Rust Perforation Limited Warranty

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Only the vehicle's owner can make a claim under this warranty. Coverage cannot be transferred to any other person or institution (such as an insurance company).

### Time and Mileage Period

This warranty's coverage begins on the same date as the [New Vehicle Limited Warranty](#) (see page 13), and continues for 5 years with no mileage limit. Any body panels repaired or replaced under this warranty are covered only for the time remaining in the original 5 years of coverage.

### Warranty Coverage

Honda will repair or replace any original body panel that rusts completely through from the inside out (perforated by corrosion). This includes panels previously repaired

or replaced under this warranty. Rust that does not perforate, but is caused by a defect in material or workmanship, is covered under the [New Vehicle Limited Warranty](#). You will not be charged for any parts, material, or labor under this warranty. The decision to repair, rather than replace, any rusted body panel will be made by Honda.

### This Warranty Does Not Cover:

- Surface rust on the underbody or any other part of the vehicle except body panels.
- Rusting of body panels that were repaired, replaced, or refinished after retail sale of the vehicle, unless those panels were repaired or replaced under this warranty.
- Body panel rust caused by abuse, misuse, or lack of maintenance.

- Rusting where the paint has been damaged by road hazards such as stones and debris.
- Rust caused by immersion of the body panel in water, mud, or sand; or resulting from exposure to corrosive gas or industrial fallout.
- Paint matching. (Honda reserves the right to decide how much of the repaired or replaced panel, and any adjoining body panels, need to be repainted to match the original finish. Honda will not, under any circumstances, authorize painting the entire vehicle strictly for the purpose of paint matching.)



This warranty applies to any accessory distributed by American Honda and purchased from a Honda automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

### Time and Mileage Period

**Accessories Installed Prior to Retail Sale:** This warranty begins on the same date as the [New Vehicle Limited Warranty](#) (see page 13). All accessories are covered for the length of the New Vehicle Limited Warranty: 3 years or 36,000 miles, whichever comes first.

**Accessories Installed by the Dealer After Retail Sale:** This warranty begins on the date the accessory is installed on the vehicle. All accessories are covered for the *longer* of the following two periods:

- 1) The time remaining in the [New Vehicle Limited Warranty](#),  
or
- 2) 1 year or 12,000 miles,  
whichever comes first.

**Accessories Not Installed by a Honda Dealer:** This warranty begins on the date the accessory is purchased from a Honda dealer. All accessories are covered for 1 year.

### Warranty Coverage

Honda will repair or replace any Honda accessory that is defective in material or workmanship under normal use. Honda will decide if an accessory will be repaired rather than replaced. If the accessory was installed by a Honda dealer, all parts and labor costs are covered. If the accessory was installed by someone else, the cost of all parts to repair or replace it are covered by Honda, but you must pay the labor costs.

## Accessory Limited Warranty

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### Audio System Component Exchange Program

If the audio system in your Honda develops a problem during this warranty period, **telephone the Service Department at your Honda dealer.** The service person will ask you several questions about your vehicle and the problem. If he decides from this conversation that the problem is in one of the system's major components (radio, CD player), he will immediately order a replacement component. This will take less than a week. You will then be notified to bring your vehicle to the dealership so the audio system can be repaired. Telephoning your dealer about an audio system problem allows him to serve you more efficiently and can save you an extra trip.

Honda may use factory-remanufactured audio components rather than new components for some warranty repairs. Those components, like new components, are covered for the remainder of the Accessory Limited Warranty.

### This Warranty Does Not Cover:

- Air conditioner refrigerant charge after the first year, unless required as part of a warranty repair.
- Any accessory installed on a Honda other than the year or model it was designed to fit.
- Any accessory that is improperly installed.
- Any claim presented without proof of accessory purchase and/or installation date and vehicle mileage at time of installation.
- The cost of labor to repair or replace any accessory that was not originally installed by a Honda dealer.

## Replacement Parts Limited Warranty

This warranty applies only to automobile replacement parts distributed by American Honda through the Honda Automobile Division, and sold through a Honda automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

### Time and Mileage Period

Parts installed by a Honda dealer are covered for 1 year or 12,000 miles, whichever comes first. Warranted parts purchased from a Honda dealer but installed by someone else are covered for 1 year from the date of purchase.

### Remanufactured Parts

Remanufactured parts installed by a Honda dealer are covered for 3 years or 36,000 miles, whichever comes first. Some examples of

remanufactured parts are alternators, starters, brake calipers, power steering racks and pumps, ABS modulators, automatic transmissions, and driveshafts. Check with your dealer to determine if a remanufactured part was used to repair your vehicle.

Remanufactured parts purchased from a Honda dealer but installed by someone else are covered for 3 years from the date of purchase.

### Warranty Coverage

Honda will repair or replace any part covered by this warranty that is defective in material or workmanship under normal use. If the part was originally installed by a Honda dealer, the repair or replacement will be done with no charge for parts or labor. If the part

was originally installed by someone else, the cost of the replacement or repair is covered by Honda, but you must pay all installation costs.

### This Warranty Does Not Cover:

- Claims which do not include documented proof of purchase date, installation date, and vehicle mileage at the time of installation.
- Parts considered to be normal maintenance items, unless they are defective in material or workmanship. Some examples are spark plugs, filters, and brake pads.
- Parts replaced under the [New Vehicle Limited Warranty](#) or parts covered by other warranties in this manual.

## Replacement Battery Limited Warranty

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This warranty applies only to replacement batteries purchased from a Honda automobile dealer in the United States, Puerto Rico, or the U.S. Virgin Islands.

### Time and Mileage Period

Replacement batteries are covered by a 5 year limited warranty.

### Warranty Coverage

During the first two years of service, a defective replacement battery will be replaced at no cost for the new battery, labor, or installation.

For the remaining three years, you will receive a credit toward the purchase of a new battery. This credit is based on the then-current retail price:

- Months 25 to 36 – 60%
- Months 37 to 48 – 40%
- Months 49 to 60 – 20%

The battery is warranted for the time remaining in the original 5 year Replacement Battery Limited Warranty.

No cash reimbursement will be made. You are responsible for the labor or installation charges.

## Replacement Muffler Lifetime Limited Warranty

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### Time and Mileage Period

The Honda automobile replacement muffler is warranted against defects in material and workmanship for as long as that muffler's purchaser owns the vehicle on which it is installed.

If the warranted muffler fails due to a defect, Honda will exchange it. You must have proof of purchase for the failed muffler. If the muffler was originally installed by a Honda dealer, the cost of labor for removal and replacement is also covered by this warranty.

### This Warranty Does Not Cover:

- Labor cost for removal and replacement if the defective muffler was not originally installed by a Honda dealer.
- Other parts of the exhaust system, including pipes, gaskets, hangers, clamps, or other mounting hardware.
- The original equipment muffler, or any muffler installed while the [New Vehicle Limited Warranty](#) is in effect.
- The cost of parts or labor for any additional repairs associated with replacing the warranted muffler.

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# Operation and Maintenance of Your Honda

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By keeping your Honda in top condition, you will be rewarded with years of trouble-free service at the lowest operating cost. The keys to keeping your Honda in top condition are proper operation and regular maintenance.

## Proper Operation

Your Honda is designed for use as a passenger vehicle. You should use it to transport people and their luggage on regular roads and highways.

Several things you should do to take care of your Honda are:

- Avoid exceeding your vehicle's load limit. This puts excess strain on the engine, brakes, and several other systems in your vehicle. Refer to the Owner's Manual to find the location of the Load Limit label on your vehicle.

- Operate your Honda on reasonable roads within the legal speed limit.
- Drive your Honda regularly over a distance of several miles. Like a person, a vehicle functions better with regular exercise.
- Always use an unleaded gasoline of the proper Octane Number (Anti-Knock Index). See your Owner's Manual for more information.

## Maintenance

You should check the engine oil and radiator coolant levels each time you fill the gas tank. This protects the vital systems of your Honda, and may help you discover potential problems.

Always maintain your 2004 Honda according to the Maintenance Schedule in your Owner's Manual. The time and mileage intervals given in this Schedule for inspections and replacements should never be exceeded. They are essential to trouble-free operation. **Parts that fail because they did not get proper, timely maintenance are not covered by warranty.** However, if a part fails due to a defect in material or workmanship, the warranty claim will not be denied because of improper maintenance or operation.

## Operation and Maintenance of Your Honda

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The people at your Honda dealer are fully trained and equipped to efficiently perform scheduled maintenance on your 2004 Honda. However, service at the dealer is not mandatory for continued warranty coverage. You can have scheduled maintenance done somewhere other than your Honda dealer, or you can do the maintenance yourself.

If you regularly take your vehicle to the Honda dealer for scheduled maintenance, the dealership personnel will know its history if you need to make a warranty claim. If someone else has been performing the maintenance, the dealer may ask for evidence that you have properly maintained the vehicle. This evidence may consist of one or more of the following:

- A Maintenance Record (such as the one in the Owner's Manual) showing the odometer mileage and date for each service. Each entry in this Record should be signed by a person who is qualified to service automobiles.
- Copies of repair orders or other receipts that include the odometer mileage and date that the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- A statement that you completed the maintenance yourself, showing the odometer mileage and date you did the work. Receipts for the replacement parts (fluids, filters, etc.) should accompany this statement.

NOTE: As an aid for the next owner, keep all maintenance receipts with the vehicle if it is sold.



## How to Get Warranty Service

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You should take your vehicle, along with proof of purchase date, to a Honda automobile dealer during his normal service hours. If your warranty claim is for a replacement part or accessory that was originally installed by a Honda dealer, take along proof of the vehicle's mileage at the time of installation.

If your vehicle cannot be driven, contact the Honda automobile dealer nearest to you for towing assistance.

**You do not have to pay for towing to the nearest Honda dealer if the failure is covered by any of the warranties in this book.**

### Emergency Repairs

Honda recognizes that your vehicle could develop a serious problem needing immediate repair at a facility other than a Honda dealer.

Honda will reimburse you for the repair if:

- The repair would normally be covered by one of the warranties in this booklet.

and

- All Honda dealers within 50 miles of the break-down were closed at the time, or there were no Honda dealers within 50 miles.

and

- The vehicle was immobile, or attempting to drive the vehicle would cause further damage or be unsafe.

For reimbursement, go to any Honda automobile dealer. You must show a copy of the paid receipt, and the replaced part(s). The dealer will reimburse you for the parts at the current manufacturer's suggested retail price; and you will be reimbursed for labor at a geographically-appropriate labor rate for Honda's recommended time allowance.

If you are ever dissatisfied with a warranty service or decision from a Honda dealer, please refer to the Customer Satisfaction statement on page 4.

### **Traveling Outside the United States**

If you are planning to use your Honda to travel outside the U.S., you may want to contact [Honda Automobile Customer Service](#). They can give you information on Honda distributors in the area you plan to visit. You should also contact the tourist bureaus in the areas you will be traveling in to find out about the availability of unleaded gasoline with the proper octane rating.

### **Relocating Outside the United States**

Any vehicle purchased from an authorized Honda dealer in this country is manufactured to meet U.S. government safety and emissions specifications. Other countries not only market different Honda models, they also have their

own safety and emissions standards that differ from U.S. requirements.

If you plan to export your vehicle to another country and register it there, we recommend that you contact the vehicle import agency in that country to determine the requirements. American Honda does not have this information.

Be advised that modifications to your vehicle to meet another country's requirements may be very expensive and, in some cases, impossible to perform. Parts to modify a vehicle to meet foreign specifications are not available in the U.S.

Getting your vehicle serviced in another country may be difficult, even if you take it to a Honda dealer. Because that country may have models with different

equipment and specifications, the dealer may not have parts that are suitable for your U.S. vehicle.

### **Warranty Coverage Outside the United States**

The warranties in this booklet cover only Hondas purchased and registered in the United States, Puerto Rico, and the U.S. Virgin Islands. Hondas registered and normally driven in other countries are not covered.

Honda dealers outside the U.S. may not honor these warranties. If you have your U.S.-specification Honda serviced by a Honda dealer in another country (while on vacation, for example), and that service would normally be covered by one of the warranties in this booklet, please contact [American Honda](#).

## How to Get Warranty Service, Limitations and Disclaimers

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For further information or assistance, please contact Honda [Automobile Customer Service](#).

All of the Limited Warranties in This Booklet are Subject to the Following Limitations and Disclaimers:

**Honda disclaims any responsibility for loss of time or use of the parts or vehicle in which the parts are installed, transportation or any other incidental or consequential damage. Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.**

The above limitations or exclusions may not apply to your vehicle because some states do not allow limitations on how long an implied warranty lasts; or they may not allow exclusion or limitation of incidental or consequential damages.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

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