



Maxxis Tires Limited Warranty

[maxxis.com](http://maxxis.com)

# Maxxis® Tires Limited Warranty

This Limited Warranty applies only to Maxxis brand radial tires installed as original equipment on new passenger cars and light trucks, and to Maxxis brand temporary spare tires included with new passenger cars and light trucks.

The Maxxis brand tires to which this Limited Warranty applies are referred to in this Limited Warranty as Tire or Tires. New passenger cars and light trucks are referred to as a Vehicle. Maxxis-authorized dealers that accept warranty claims are referred to as Maxxis Dealers. Vehicle Manufacturer authorized dealers that accept warranty claims are referred to as Vehicle Manufacturer Dealers.

**Notice: Any implied warranty or condition, whether statutory or otherwise, including that of merchantability or fitness for a particular purpose, is limited to the duration of this written Limited Warranty. Maxxis is not responsible for loss of time, inconvenience, loss of use of vehicle, and/or costs of towing or transportation, or any other consequential, incidental or indirect damages. Some States (or Provinces) do not allow limitations on how long an implied warranty or condition lasts, so the above limitation may not apply to you. Some States (or Provinces) do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you.**

## Eligibility for Limited Warranty

In order for the Tire or Tires to be covered by this Limited Warranty, all of the following conditions must be met:

- The Tire was installed or supplied as original equipment on a new Vehicle.
- The Tire bears the prescribed tire identification number, as applicable.
- The Tire has been used only on the Vehicle on which it was originally installed or supplied, and the installation was in accordance with Vehicle manufacturer's and/or Maxxis' recommendations.
- The Tire has been properly cared for, and reasonable and necessary maintenance has been performed, in accordance with the Vehicle Owner's Manual and/or this Limited Warranty.
- The Tire has been operated only under normal service conditions.
- The Tire's owner resides in the United States or Canada.

## What Is Warranted and for How Long

- Failures, defects, and malfunctions due to defective materials and/or defective workmanship.
- Ride problems, vibration problems, and/or out-of-round Tires, if the Tire is within the first 1/32nd inch of tread depth (0.8 mm).
- Within 60 months from the date of your purchase of the new Vehicle, or at least 2/32nd inch (1.6 mm) of tread depth remaining on the Tire, whichever comes first, except if the Tire is a temporary spare tire, in which case the tire must be within the first 1/32nds inch (0.8 mm) of tread depth.

## What Is Not Covered by this Limited Warranty Policy

- Tire failure, defect, malfunction or damage resulting from improper operation or maintenance such as, but not limited to, overloading, excessive speed and inflation practices causing excessive operational temperatures that exceed specifications, misapplication, tire/wheel imbalance, vandalism, use of puncture sealants and/or chemical corrosion.
- Road hazards, including but not limited to cuts, snags, punctures, bruises, impact brakes, tire plugs, and/or any other damage caused by tire repair.
- Ride problems, vibration problems, and/or out-of-round Tires, if Maxxis determines the problem is not the result of a defect covered under this Limited Warranty, regardless of the tread depth of the Tire.
- Irregular treadwear resulting from improper wheel alignment, under or over inflation, tire abuse (such as spinning), improper mounting or dismounting, vehicle mechanical problems (such as faulty, worn or malfunctioning brakes and/or suspension), damaged wheels, tire truing, snow/ice chain usage, flat spots caused by braking, or Tires involved in accidents.
- Tire alterations such as, but not limited to, bead or sidewall decorative material and/or adding a white inlay (whitewall) to the tire.
- Failure, defect, malfunction or damage to Tires used on vehicles engaged in racing or special applications, such as police pursuit.
- Claims made by persons other than the original consumer purchaser.

## Limitation of Warranty

- **Any implied warranty or condition, whether statutory or otherwise, including that of merchantability or fitness for a particular purpose, is limited to the duration of this written Limited Warranty.**
- **Maxxis is not responsible for loss of time, inconvenience, loss of use of vehicle, and/or costs of towing or transportation, or any other consequential, incidental or indirect damages.**
- Some States (or Provinces) do not allow limitations on how long an implied warranty or condition lasts, so the above limitation may not apply to you. Some States (or Provinces) do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you.
- This Limited Warranty is only applicable in the United States and Canada.
- This Limited Warranty is not intended as a representation that a tire failure cannot occur.
- This Limited Warranty is the entire warranty given by Maxxis, and Maxxis' complete obligation with respect to the Tires is stated in this Limited Warranty. No one has the authority to imply, suggest, agree, represent, warrant, or promise contrary

to the terms of this Limited Warranty.

- This Limited Warranty gives you specific legal rights and you may also have other rights which vary from State to State or Province to Province.

## Replacement of Tires

- If you make a warranty claim in accordance with this Limited Warranty, and the Tire\* is within the first 25% of original, usable tread, or the warranty claim is made 12 months from the date of your purchase of the new Vehicle (whichever comes first), the Tire will be promptly replaced with a comparable tire, without charge to you (Free Replacement).
- \* If your warranty claim is with respect to a temporary spare tire, the tire must be within the first 1/32nd inch (0.8 mm) of tread depth, and the warranty claim does not have to be made within 12 months from the date of purchase.
- During the Free Replacement period, mounting and balancing are free of charge.
- After the Free Replacement period and Vehicle Manufacturer's warranty period, the credit of the Tire will be calculated on a pro-rated basis.
- Remaining usable tread is computed as a percentage of the original, usable tread. The credit amount will be calculated by multiplying the Tire's market retail price at the time of the warranty claim by the remaining usable tread.
- Original, usable tread does not include the last 2/32nds inch (1.6 mm) of tread depth.
- You are responsible for payment of labor costs of mounting and balancing and applicable taxes, charges for services that you request but that are not covered by this Limited Warranty, and any shipping expenses after the Free Replacement period.
- A "comparable tire" may either be a new Maxxis brand tire of the same line as the Tire, or if the Tire is out of production or unavailable, a new Maxxis brand tire of the same basic construction and quality, with different sidewall or treadwear configuration. If the same tire or a comparable new Maxxis tire is available, and you request a higher-priced tire as a replacement, the difference in price will be paid by you.

## Warranty Claim Procedure

- You must present the Tire to a Vehicle Manufacturer Dealer or a Maxxis Dealer.
- You must present proof of the date of your purchase of the Vehicle (car dealer invoice). If you do not present this proof, the warranty claim will be considered only if the Tire is within five years of its date of manufacture.
- You must present the Tire that is the subject of the warranty claim and all service and maintenance records required by this Limited Warranty.
- If there is no Maxxis Dealer or Vehicle Manufacturer Dealer near you, call the Maxxis Technology Center at 1-866-509-7067.

## Safety Maintenance Information

**Improper tire mounting and inflation and overloading may cause serious injury or property damage. Maxxis recommends that you read and follow all safety information contained in the tire safety information section of this booklet, vehicle placard in the Vehicle and/or the Vehicle Owner's Manual. Information regarding safety and maintenance also can be found on the sidewall of the Tire.** Please also comply with the following:

- Check air pressure every month when tires are "cold." Use an accurate tire air pressure gauge. Do not reduce pressure when tires are hot. Proper inflation is essential. Under inflation produces flexing of the sidewalls and builds up heat to the point that premature tire failure may occur. Over inflation can cause the tire to be more susceptible to impact damage.
- Never overload your tires. The maximum load capacity and maximum inflation pressure are molded into the sidewall of your tire. Overloading builds up excessive heat and can lead to early tire failure.
- Avoid damaging objects (such as chuckholes, glass, rocks and curbs) which may cause internal tire damage. Continued use of a tire that has suffered internal damage, which may not be visible externally, can lead to dangerous tire failure. Determination of internal damage will require dismounting of the tire and examination by trained tire personnel.
- Improper tire mounting and inflation procedures may cause the tire beads to break with explosive force during installation of the tire on the rim. Tire and rim must match in size. Rim parts must match by manufacturer's design. Clean rim. Lubricate rim and beads. Do not exceed the maximum recommended pressure to seat the beads. Only trained tire personnel should mount tires.
- Use of worn-out tires (less than 2/32nd inch (1.6 mm) of tread depth) increases the probability of tire failure.
- Excessive speeds create heat buildup in a tire, leading to possible tire failure.
- Maxxis strongly recommends tire rotation every 5,000 to 7,500 miles (8,000 to 12,000 kilometers).
- The Maxxis brand temporary spare tire weighs less than a conventional radial tire. The temporary tire should be used only in emergencies and returned to the trunk as soon as it is convenient to have your standard tire repaired or replaced.

## Contact Information

Any time you see damage to your Tires or wheels, immediately contact a Vehicle Manufacturer Dealer or Maxxis Dealer. If further assistance is required, please contact:

Maxxis International - U.S.A.  
1-866-509-7067

Or write:  
Maxxis Technology Center  
480 Old Peachtree Road,  
Suwanee, GA 30024  
USA