

This is an electronic version of the letter that will be mailed to you. Please wait until you receive the actual letter before contacting your dealer.



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

February 2013

NHTSA Recall 13V-016

## **IMPORTANT SAFETY RECALL NOTICE**

Dear Honda Odyssey Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **What is the reason for this notice?**

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2011-2013 model year Odyssey vehicles. There is a possibility that some of the rivets that attach the driver's airbag cover to the driver's airbag module may not have been installed, which could affect airbag performance, potentially increasing the risk of injury during a crash.

### **What should you do?**

Call any authorized Honda dealer and make an appointment to have the driver's airbag in your vehicle inspected and, if necessary, replaced **at no cost to you**. The complete process -- inspection and if affected replacement -- may take approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

### **Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

### **What to do if you feel this notice is in error.**

Registration records indicate that you are the current owner or lessee of a 2011-2013 Honda Odyssey involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### **Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### **If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4. U.S. customers can also locate a dealer online at [Hondacars.com](http://Hondacars.com). Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

Campaign #S75 / Service Bulletin #13-008