

# *CLARITY*



**2018 FUEL CELL  
WARRANTY INFORMATION**

In the United States:  
**American Honda Motor Co., Inc.**  
**Honda Automobile Customer Service**  
**Mail Stop 100-5E-8A**  
**1919 Torrance Boulevard**  
**Torrance, CA 90501-2746**  
**(800) 999-1009**

It is important that we are able to contact you in the event of a product update or recall. If you have changed your address or if you are not the original owner, please fill out this card and mail it to us.

VEHICLE IDENTIFICATION NUMBER (VIN)

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CURRENT MILEAGE

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**HONDA**  
Change of Address or  
Ownership Notification

OWNER INFORMATION (PLEASE PRINT)

NAME

FIRST

INITIAL

LAST

ADDRESS

STREET

APT NO.

CITY

STATE

ZIP CODE

**Change of Address or Ownership Card Here**



**PLACE  
STAMP  
HERE**

**American Honda Motor Co., Inc.**  
Attn. Automobile Warranty  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

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Honda Automobile Division, a division of American Honda Motor Co., Inc., gives these warranties on behalf of American Honda Motor Co., Inc., 1919 Torrance Boulevard, Torrance, California 90501-2746, a California Corporation.

## Customer Satisfaction

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Your complete satisfaction with your Honda automobile is our main goal. All personnel at authorized Honda automobile dealerships are thoroughly trained to provide the best service for your vehicle.

If you are not satisfied with any maintenance or repair work done by the dealership, follow these three steps:

### STEP 1

Talk over your concerns with the dealership's management, such as the service manager or general manager. In most cases, a satisfactory solution is found at this step.

### STEP 2

We recognize that, on some occasions, a customer will not be totally satisfied with a dealer's decision or actions in Step 1. If this is the case, you should call or write Honda Automobile Customer Service. The address and telephone number are on the inside front cover of this booklet.

Please provide the following information:

- Year, model, and Vehicle Identification Number (VIN) of your vehicle, and its current mileage;
- The name of the dealer who sold you the vehicle;
- The name of the dealer who services your vehicle;
- Date, mileage, and reason for each visit to a Honda dealership;
- Any non-Honda dealership repair service for the problem(s); and

- Your daytime and evening telephone numbers.

The staff of Honda Automobile Customer Service is interested in working with you and the dealership to find a satisfactory solution.

### STEP 3

If you disagree with the decision reached by the staff of Honda Automobile Customer Service, you may request to have your case reviewed in an independent forum run by the National Center for Dispute Settlement (NCDS). You may file a claim at any time by calling NCDS toll-free at 877-545-0055 (ext.120).

You may also write to:  
National Center for Dispute Settlement  
P.O. Box 1108  
Mt. Clemens, MI 48046

The purpose of NCDS is to resolve disputes between vehicle manufacturers and their customers. NCDS's decision makers are impartial third parties who will listen to both the customer and the manufacturer and decide what can be done to resolve the disagreement.

NCDS's decision is not binding on you unless you agree to accept it. If you accept the decision, Honda will abide by it. Generally, disputes submitted to NCDS are resolved within 40 days (47 days if you have not first contacted Honda about your complaint).

Honda offers you the opportunity to mediate and arbitrate a disagreement through NCDS because we want you to feel that you have been treated fairly.

Eligibility is limited by your vehicle's age, mileage, and other factors. In order to file a claim, you need to provide your name and address, the Vehicle Identification Number (VIN) of your vehicle, and a brief statement outlining the disagreement. Initially, NCDS may try to resolve the disagreement through mediation. If this is not successful, your complaint will be reviewed by an impartial arbitrator. You may present the facts of your case to the arbitrator at an informal meeting.

We encourage you to use this program before, or instead of, going to court. It is informal, free of charge to you, and generally resolves problems much faster than the court system. Lawyers are usually not involved in the resolution of claims through NCDS, although you may obtain one at your own expense if you choose.

If you want to go to court, Honda does not require you to first file a claim with NCDS. Please note that laws in some states may require that you file a claim with NCDS before you can proceed to a state-operated dispute resolution process or the court system. If you do not accept the decision of NCDS, you can still go to court.

## Customer Satisfaction

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### Lemon Laws

Many states have enacted what are commonly referred to as “Lemon Laws.” Although the details of these laws vary from state to state, their main purpose is to assure you certain rights if you have problems with your new vehicle. In general terms, these laws usually say that if your new vehicle has a problem that cannot be repaired in several attempts, or has a series of problems that keep it out of service for an extended period, you may qualify for relief under the lemon law in your state.

Some states require you to notify the manufacturer about the problem(s), and some states give the manufacturer, or its representative, a chance to correct the problem(s). A state may require you to submit your complaint to a dispute resolution program, such as NCDS, before proceeding to other forums.

Lemon laws have many provisions. If you feel your new Honda qualifies for consideration under the lemon law in your area, we suggest you check the laws in your state.

We want you to be satisfied with your Honda automobile. If you have any questions, please contact your authorized Honda automobile dealer or Honda Automobile Customer Service.

**American Honda Motor Co., Inc.**  
**Honda Automobile**  
**Customer Service**  
**1919 Torrance Boulevard**  
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## Some Repairs May Be Covered Beyond the Limited Warranty

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Honda may cover, on a case-by-case basis, some or all of the cost to repair a problem that is not covered by your vehicle's limited warranties.

If your vehicle develops a problem you feel should be repaired by Honda at no cost, discuss it with your dealer.

If you are not satisfied with your Honda automobile dealer's decision, call or write Honda Automobile Customer Service (the address and telephone number are on the inside front cover of this booklet).

Please provide this information about your vehicle: year, model, Vehicle Identification Number (VIN), mileage, maintenance history, a detailed explanation of the problem, and why you think Honda should be responsible for the repair. Your request will be investigated, and you will be informed of Honda's decision.

Sometimes Honda offers a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your dealer to determine whether any adjustment program is applicable to your motor vehicle.

## A Quick Reference to Warranty Coverages

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This is a brief summary of the warranties covering your 2018 Honda. Please refer to the listed page for a full description of each warranty's coverage and limitations.

**New Vehicle Limited Warranty** ..... 9

Every new Honda is covered, including the 12-volt battery, for 3 years or 36,000 miles, whichever comes first.

The tires are warranted separately.

**Powertrain Limited Warranty** ..... 10

The powertrain in your new Honda is covered for 5 years or 60,000 miles, whichever comes first.

**Tires** ..... 11

The original tires are warranted by their manufacturer. Your Honda automobile dealer will be glad to assist you in contacting a local representative of the tire's manufacturer, if needed.

**Seat Belt Limited Warranty** ..... 12

Seat belts that fail to function properly are covered for 15 years or 150,000 miles, whichever comes first.

**Rust Perforation Limited Warranty** ..... 13

Honda will repair or replace any body panel on your vehicle that rusts from the inside out. This coverage extends for 5 years with no mileage limit.

### COVERAGE OF ACCESSORIES AND REPLACEMENT ITEMS

<b>Accessory Limited Warranty</b> .....	<b>14</b>
All Honda accessories are covered up to 3 years or 36,000 miles, whichever comes first, depending on time of installation.	
<b>Replacement/Remanufactured Parts Limited Warranty</b> .....	<b>16</b>
Honda Genuine replacement parts purchased from a Honda automobile dealer are covered for at least 1 year. Honda Genuine Remanufactured Parts purchased from a Honda automobile dealer are covered up to 3 years or 36,000 miles, whichever comes first, depending on place of installation.	
<b>Replacement 12-Volt Battery Limited Warranty</b> .....	<b>17</b>
A replacement battery purchased from your Honda automobile dealer is covered by a 100-month (8 years and 4 months) limited warranty.	
<b>Replacement Exhaust Components Lifetime Limited Warranty</b> .....	<b>18</b>
Replacement exhaust components (muffler, A-pipe, and B-pipe) purchased from your Honda automobile dealer are covered for as long as you own the vehicle. Installation is included if the covered exhaust components were originally installed by your Honda automobile dealer.	

## General Warranty Provisions

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The warranty coverages in this booklet are offered only to the owner or lessee of a 2018 Honda Clarity Fuel Cell vehicle. To be covered, the vehicle must be distributed by American Honda through the Honda Automobile Division, and sold or leased by an authorized Honda Clarity Fuel Cell dealer in the United States.

Parts replaced under any of the warranties in this booklet become the property of Honda. Honda will make the final decision whether to repair any existing part or assembly or replace it.

Honda may use factory-remanufactured parts rather than new parts for some warranty repairs. Those parts, like new parts, are covered for the remainder of the New Vehicle Limited Warranty (see page 9).

The warranties in this booklet do not cover:

- The failure of any part or accessory due to:
  - Abuse, misuse, accidental damage, or acts of nature.
  - Improper installation or maintenance.
  - A low fluid level or the use of a fluid other than specified by Honda.
  - The installation of any part that is not equal to the original in quality of materials or workmanship.
  - Use of the vehicle in competition or racing events.
  - Water contamination.
  - Refueling from a commercial hydrogen station that does not comply with the Society of Automotive Engineers (SAE) hydrogen fueling protocol.
  - Improper fueling procedures.
- Any installed part or accessory that fails because it was not designed to fit that year and model of Honda automobile.
- Any vehicle with an odometer that has been altered so it is impossible to determine the actual mileage.
- Any vehicle while it is registered or normally driven outside of the United States.
- Any failure caused by modifying the vehicle, or installing accessories not authorized by Honda.
- Any incidental expenses or inconvenience incurred due to the loss of use of your vehicle.
- Any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or that has been issued a “salvage” or similar title under any state’s law. This exclusion does not apply to the Emissions Warranties, the Seat Belt Limited Warranty, the Replacement Parts Limited Warranty, or any recalls or other campaigns.

### Time and Mileage Period

This warranty begins on the date the vehicle is put into use in one of the following ways:

- The vehicle is delivered to the first purchaser by an authorized Honda Clarity Fuel Cell dealer.
- The vehicle is leased.
- The vehicle is used as a demonstrator or company vehicle.

Your vehicle is covered for 3 years or 36,000 miles, whichever comes first. Some parts may have separate coverage under other warranties described in this booklet.

### Warranty Coverage

Honda will repair or replace any part that is defective in material or workmanship under normal use.

See **Operation and Maintenance of you Honda** on page 19.

All repairs/replacements made under this warranty are free of charge.

The replaced or repaired parts are covered only until this New Vehicle Limited Warranty expires.

### This New Vehicle Limited Warranty Does Not Cover:

- Normal wear or deterioration of any part.
- Cleaning and polishing.
- The adding of any fluids, unless they are needed as part of a warranty repair.
- Broken, chipped, or scratched window glass unless it is due to a defect in material or workmanship.
- Any item concerning your vehicle's general appearance that is not due to a defect in material or workmanship. Cosmetic flaws or minor damage to the body, paint, or other items may occur during manufacture or shipping of your vehicle. If you find any uncorrected flaws or damage on your new vehicle, notify the dealer as soon

as possible after delivery.

- Expendable maintenance items (such as filters, or brake pads/linings) when replaced due to normal wear or customer abuse.

### Limited Warranty Coverage

- Original equipment batteries for key fobs and remotes are covered for the first 6 months of ownership.
- Original equipment wiper blade inserts are covered for the first 6 months of ownership.
- Wheel balancing and wheel alignment are covered for the first year or 12,000 miles, whichever comes first, unless required as part of a warranty repair.
- Air conditioner refrigerant is covered for the first 2 years or 24,000 miles, whichever comes first, unless required as part of a warranty repair.

# Powertrain Limited Warranty

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## Time and Mileage Period

This warranty's coverage begins on the same date as the New Vehicle Limited Warranty (see page 9).

Your powertrain is covered for 5 years or 60,000 miles, whichever comes first.

Some powertrain parts may have additional coverage under other warranties described in this booklet.

## Warranty Coverage

Honda will repair or replace any part that is defective in material or workmanship under normal use. See **Operation and Maintenance of you Honda** on page 19.

All repairs/replacements made under this warranty are free of charge. The replaced or repaired parts are covered only until this Powertrain Limited Warranty expires.

## Parts Covered by the Powertrain Warranty

Contact an authorized Honda automobile dealer or Honda Automobile Customer Service (see inside front cover of this booklet) for further information.

### **Fuel Cell System**

Air pump unit, air pump controller, fuel cell vehicle control (VCU), fuel cell ECU, power control unit (PCU), fuel cell stack assembly, hydrogen pressure regulator unit fuel cell electric water pump, and management ECU.

The main and sub hydrogen tanks are warranted for 8 years or 100,000 miles, whichever comes first.

### **Integrated Power Unit (IPU)**

The Integrated Power Unit (IPU) and battery condition monitor module are warranted for 8 years or 100,000

miles, whichever comes first.

### **Transmission and Transaxle**

Case and all internal parts, transmission/powertrain control module, seals and gaskets.

The electric motor is warranted for 8 years or 100,000 miles, whichever comes first.

### **Front-Wheel-Drive System**

Driveshafts, constant velocity joints, front hubs and bearings, seals and gaskets.

For a list of items not included in this warranty, please refer to page 9.

## Tires

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The tires that come as original equipment on your new Honda are warranted by their manufacturer. A separate warranty statement for the tires is in the glove box.

### Obtaining Warranty Service

Your Honda automobile dealer will be glad to help in determining if a problem in your vehicle is caused by a defective tire. Your Honda automobile dealer can also assist you in locating a local representative of the tire's manufacturer so you can get warranty service.

### Original Equipment Tire Manufacturers

#### ***Yokohama Tires***

Yokohama Tire Corporation  
601 South Acacia Avenue  
Fullerton, CA 92831

-OR-

P.O. Box 4550  
Fullerton, CA 92834-9550

(800) 722-9888; (714) 870-3800

#### ***Michelin Tires***

Michelin Tire Corporation  
Customer Relations Department  
P.O. Box 19001  
Greenville, SC 29602-9001

(800) 847-3435; (864) 458-5000

#### ***Goodyear/Dunlop Tires***

Goodyear Tire & Rubber Company  
1144 East Market Street  
Akron, OH 44316-0001

(800) 321-2136; (330) 796-2121

#### ***Continental Tires***

Continental Tire North America, Inc.  
1800 Continental Blvd.  
Charlotte, NC 28273

(800) 847-3349

#### ***Bridgestone/Firestone Tires***

Bridgestone Americas Holding, Inc.  
Consumer Affairs Department  
P.O. Box 7988  
Chicago, IL 60680-9534

(800) 367-3872

*These addresses and phone numbers are subject to change. Contact your Honda automobile dealer for current information.*

## Seat Belt Limited Warranty

While seat belts cannot completely remove the possibility of injury, they do provide a very significant level of protection when used properly. Honda believes the best way to enhance your safety is to use your seat belt. To encourage their use, the seat belts should always be in good operating condition.

### Time Period

This warranty's coverage begins on the same date as the New Vehicle Limited Warranty (see page 9), and continues for 15 years or 150,000 miles, whichever comes first.

### Warranty Coverage

Honda will, at its option, repair or replace any Honda seat belt component that fails to function properly during normal use. This includes all parts and labor charges.

### This Warranty Does Not Cover:

- Replacement of a properly-functioning seat belt assembly strictly for cosmetic or comfort reasons.
- Failure caused by abuse, alteration, accidental damage, misuse, or malfunction resulting from a collision.
- Components of the Supplemental Restraint System (SRS - front airbag) that interact with, or act upon, the vehicle's seat belts (such as, but not limited to, the latch sensor, the belt pretensioners, or the ECU). Those components are covered under the New Vehicle Limited Warranty.



## Rust Perforation Limited Warranty

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Only the vehicle's original owner or lessee can make a claim under this warranty. Coverage cannot be transferred to any other person or institution (such as an insurance company).

### Time and Mileage Period

This warranty's coverage begins on the same date as the New Vehicle Limited Warranty (see page 9), and continues for 5 years with no mileage limit. Any body panels repaired or replaced under this warranty are covered only for the time remaining in the original 5 years of coverage.

### Warranty Coverage

Honda will repair or replace any original body panel that rusts completely through from the inside out (perforated by corrosion). This includes panels previously repaired or replaced under this warranty. Rust that does not perforate, but is caused by a defect in material or

workmanship, is covered under the New Vehicle Limited Warranty. You will not be charged for any parts, material, or labor under this warranty. The decision to repair, rather than replace, any rusted body panel will be made by Honda.

### This Warranty Does Not Cover:

- Surface rust on the underbody or any other part of the vehicle except body panels.
- Rusting of body panels that were repaired, replaced, or refinished after retail sale of the vehicle, unless those panels were repaired or replaced under this warranty.
- Body panel rust caused by abuse, misuse, or lack of maintenance.
- Rusting where the paint has been damaged by road hazards such as stones and debris.
- Rust caused by immersion of the body panel in water, mud, or sand; or resulting from exposure to

corrosive gas or industrial fallout.

- Paint matching. Honda reserves the right to decide how much of the repaired or replaced panel, and any adjoining body panels, need to be repainted to match the original finish. Honda will not, under any circumstances, authorize painting the entire vehicle strictly for the purpose of paint matching.

## Accessory Limited Warranty

This warranty, unless changed by American Honda in a document provided to you prior to your purchase of an accessory for your 2018 vehicle, applies to accessories distributed by American Honda and purchased from an authorized Honda automobile dealer in the United States.

### Time and Mileage Period

#### Accessories Installed Prior to Retail Sale:

This warranty begins on the same date as the New Vehicle Limited Warranty (see page 9). All accessories are covered for the length of the New Vehicle Limited Warranty: 3 years or 36,000 miles,

whichever comes first.

#### Accessories Installed by an authorized Honda Automobile Dealer After Retail Sale:

This warranty begins on the date the accessory is installed on the vehicle. All accessories are covered for the longer of the following two periods:

1. the time remaining in the New Vehicle Limited Warranty,
- or
2. one year.

#### Accessories Not Installed by an authorized Honda Automobile Dealer:

This warranty begins on the date the accessory is purchased from an authorized Honda automobile dealer.

All accessories are covered for 1 year.

### Warranty Coverage

Honda will repair or replace any Honda accessory distributed by American Honda that is defective in material or workmanship under normal use. Honda will decide if an accessory will be repaired rather than replaced. If the accessory was installed by an authorized Honda automobile dealer, all parts and labor costs are covered. If the accessory was installed by someone else, the cost of all parts to repair or replace it are covered by Honda, but you must pay the labor costs.

## Accessory Limited Warranty

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### Audio and Video Component Exchange Program

If the dealer-installed audio and/or video component in your Honda develops a problem during this warranty period, visit your authorized Honda automobile dealer. The service person will ask you several questions about your vehicle and the problem. With this information, the proper diagnosis can be performed to determine if there is a problem with the audio or video component. If a problem is found during diagnosis, your authorized Honda automobile dealer will order a replacement component. When your authorized Honda automobile dealer receives the component (which normally takes less than a week), you will be notified to bring your vehicle to the dealership so that the audio or

video component can be replaced.

Honda may use factory-remanufactured audio or video components, rather than new components, for some warranty repairs. Those components, like new components, are covered for the remainder of the Accessory Limited

Warranty.

### This Warranty Does Not Cover:

- Honda accessories that were designed for a different model or model year than the vehicle on which they were installed.
- Any accessory that is improperly installed.
- Any claim presented without proof of accessory purchase and/or installation date and vehicle mileage at time of installation.
- The cost of labor to repair or replace any accessory that was not originally installed by an authorized Honda automobile dealer.

## Replacement/Remanufactured Parts Limited Warranty

This warranty, unless changed by American Honda in a document provided to you prior to your purchase of a replacement or remanufactured part for your 2018 vehicle, applies only to automobile replacement parts distributed by American Honda through the Honda Automobile Division, and sold through an authorized Honda automobile dealer in the United States.

### Time Period

#### Replacement Parts

Replacement parts purchased from an authorized Honda automobile dealer are covered for 1 year from the date of purchase, or the duration of the New Vehicle Warranty, whichever is longer, regardless of installation location.

#### Remanufactured Parts

Remanufactured parts installed by an authorized Honda automobile dealer are covered for 3 years or 36,000 miles, whichever comes first. Some examples of remanufactured parts are brake calipers, power steering racks and pumps, ABS modulators, and driveshafts. Check with your dealer to determine if a remanufactured part was used to repair your vehicle.

Remanufactured parts purchased from an authorized Honda automobile dealer but installed by someone else are covered for 3 years from the date of purchase.

#### Warranty Coverage

Honda will repair or replace any part covered by this warranty that is defective in material or workmanship under normal use. If the part was originally installed by an authorized Honda automobile dealer, the repair or replacement will be done with no

charge for parts or labor. If the part was originally installed by someone else, the cost of the replacement or repair is covered by Honda, but you must pay all the labor costs.

#### This Warranty Does Not Cover:

- Claims that do not include documented proof of purchase date and, if installed by an authorized Honda automobile dealer, place of installation.
- Parts considered to be normal maintenance items, unless they are defective in material or workmanship. Some examples are filters, and brake pads.
- Parts replaced under the New Vehicle Limited Warranty or parts covered by other warranties in this booklet.

## Replacement 12-Volt Battery Limited Warranty

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This warranty, unless changed by American Honda in a document provided to you prior to your purchase of a replacement 12-volt battery for your 2018 vehicle, applies only to replacement batteries (other than traction batteries) purchased from an authorized Honda automobile dealer in the United States.

### Time Period

Replacement 12-volt batteries are covered for a 100-month (8 years and 4 months) limited warranty.

### Warranty Coverage

During the first 36 months (3 years) of service, a defective replacement 12-volt battery will be replaced at no cost for the battery, labor, or installation.

For the remaining 64 months (5 years and 4 months), you will receive a credit toward the purchase of the 12-volt battery. This credit is based on the then-current retail price:

- Months 37 to 45: 60%
- Months 46 to 55: 50%
- Months 56 to 65: 40%
- Months 66 to 75: 30%
- Months 76 to 85: 20%
- Months 86 to 95: 10%
- Months 96 to 100: 5%

The 12-volt battery is warranted for the time remaining in the 100 months of the Replacement 12-volt Battery Limited Warranty. No cash reimbursement will be made. You are responsible for the labor or installation charges.

## Replacement Exhaust Components Lifetime Limited Warranty

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This warranty, unless changed by American Honda in a document provided to you prior to your purchase of a replacement exhaust component for your 2018 vehicle, applies to Honda automobile replacement exhaust components distributed by American Honda through the Honda Automobile Division and sold through an authorized Honda automobile dealer in the United States.

### Time Period

Honda automobile replacement exhaust components are warranted against defects in material and workmanship for as long as the exhaust components' purchaser owns the vehicle on which they are installed.

If a warranted exhaust component fails due to a defect, Honda will exchange it. You must have proof of purchase for the failed exhaust component. If the exhaust component was originally installed by a Honda automobile dealer, the cost of labor for removal and replacement of the component is also covered by this warranty.

### This Warranty Does Not Cover:

- Labor cost for removal and replacement of the component if the defective exhaust component was not originally installed by a Honda automobile dealer.
- Other parts of the exhaust system, including gaskets, hangers, clamps, or other mounting hardware.
- The cost of parts or labor for any additional repairs associated with replacing the warranted exhaust components.

## Operation and Maintenance of Your Honda

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By keeping your Honda in top condition, you will be rewarded with years of trouble-free service at the lowest operating cost. The keys to keeping your Honda in top condition are proper operation and regular maintenance.

### Proper Operation

Your Honda is designed for use as a passenger vehicle. You should use it on designated public roads and highways. These are some of the things you should do to take care of your Honda:

- Avoid exceeding your vehicle's load limit. This puts excess strain on the engine, brakes, and several other systems in your vehicle. Refer to the owner's manual to find the location of the load limit label on your vehicle.
- Operate your Honda within the legal speed limit.

- Drive your Honda regularly over a distance of several miles. Like a person, a vehicle functions better with regular exercise.
- Always follow the correct fueling procedure and fill from commercial hydrogen fueling stations that conform to current Society of Automotive Engineers (SAE) hydrogen fueling protocols.

### Maintenance

You should check the engine oil and radiator coolant levels each time you fill the gas tank. This protects the vital systems of your Honda Clarity Fuel Cell vehicle and may help you discover potential problems.

Always maintain your 2018 Honda as suggested by the vehicle's Maintenance Minder™.

The services suggested by the vehicle's Maintenance Minder™ should never be exceeded. They are essential to trouble-free operation.

**Parts that fail because they did not get proper, timely maintenance are not covered by warranty.** However, a warranty claim will not be denied if a part fails due to a defect in material or workmanship for reasons unrelated to improper maintenance or operation.

## Operation and Maintenance of Your Honda

The people at your Honda automotive dealer are fully trained and equipped to efficiently perform scheduled maintenance on your 2018 Honda Clarity Fuel Cell vehicle. However, service at the Honda automobile dealer is not mandatory for continued warranty coverage. You can have non-fuel-cell related scheduled maintenance done somewhere other than your Honda automobile dealer, or you can do the maintenance yourself if you have the tools and skills necessary to correctly service your vehicle.

Please be aware that your Honda Clarity Fuel Cell vehicle requires special handling and care during certain repairs, given its unique powertrain and fuel-cell-specific systems. Fuel-cell-specific service and maintenance should only be performed at authorized Honda Clarity Fuel Cell dealer. Special consideration should be also be

given for body repairs and painting that involves baking the vehicle or use of a high temperature oven booth.

If you regularly take your vehicle to an authorized Honda automobile dealer for scheduled maintenance, the dealership personnel will know its history if you need to make a warranty claim.

If someone else has been performing the maintenance, you may need to provide evidence that you have properly maintained the vehicle.

This evidence may consist of one or more of these items:

- Copies of repair orders or other receipts that include the odometer mileage and date that the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- A statement that you completed the maintenance yourself, showing

the odometer mileage and date you did the work. Receipts for the replacement parts (fluids, filters, etc.) should accompany this statement.

**NOTE:** As an aid for the next owner, keep all maintenance receipts with the vehicle if it is sold.



## How to Get Warranty Service

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You should take your vehicle, along with proof of the purchase date, to an authorized Honda automobile dealer during normal service hours. If your warranty claim is for a remanufactured part or Honda Genuine accessory that was originally installed by an authorized Honda automobile dealer, also bring proof of the vehicle's mileage at the time of installation.

If your vehicle cannot be driven, contact the nearest Honda automobile dealer for towing assistance. **You do not have to pay for towing to the nearest authorized Honda automobile dealer if the failure is covered by any of the warranties in this book.**

### Emergency Repairs

Honda recognizes that your vehicle could develop a serious problem needing immediate repair at a facility other than an authorized Honda automobile dealer.

Honda will reimburse you for the repair if:

- The repair would normally be covered by one of the warranties in this booklet.

and

- All authorized Honda automobile dealers within 50 miles of the breakdown were closed at the time, or there were no authorized Honda automobile dealers within 50 miles.

and

- The vehicle was immobile, or attempting to drive the vehicle would cause further damage or be unsafe.

For reimbursement, go to any authorized Honda automobile dealer. You must show a copy of the paid receipt, and the replaced part(s). The dealer will reimburse you for the part(s) at the current manufacturer's suggested retail price. You will be reimbursed for labor at a geographically appropriate labor rate for Honda's recommended time allowance.

If you are ever dissatisfied with a warranty service or decision from an authorized Honda automobile dealer, please refer to the Customer Satisfaction section on pages 2-4.

### **Warranty Coverage Outside the United States**

The warranties in this booklet cover only Honda Clarity Fuel Cell vehicles purchased or leased and registered in the United States.

Honda automobile dealers outside the U.S. may not honor these warranties. If you have your U.S.-specification Honda serviced by a Honda automobile dealer in another country (while on vacation, for example), and that service would normally be covered by one of the warranties in this booklet, please contact Honda Automobile Customer Service (see the inside front cover of this booklet).

### **Traveling Outside the United States**

If you are planning to use your Honda Clarity Fuel Cell vehicle to travel outside the U.S., please check if such travel is allowed under your ownership documents.

Also, please consider that, at this time, there is no known hydrogen fueling station infrastructure outside the U.S. that conforms to SAE hydrogen fueling protocols. Depending on the major metro area(s) you will be near, there may not be the support network of authorized Honda Clarity Fuel Cell dealers to perform fuel-cell-specific service in the event such work is required.

## Limitations and Disclaimers

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All of the limited warranties in this booklet are subject to the following limitations and disclaimers:

**Honda disclaims any responsibility for loss of time, loss of the use of the parts, or vehicle in which the parts are installed, transportation damage, and any other incidental or consequential damage. Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.**

These limitations or exclusions may not apply to your vehicle because some states do not allow limitations on how long an implied warranty lasts, or they may not allow exclusion or limitation of incidental or consequential damages.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.



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