



## Over the Air System Updates

### 2019 Accord: Software Update Display Audio/Navigation Available

April 27, 2021

#### INTRODUCTION

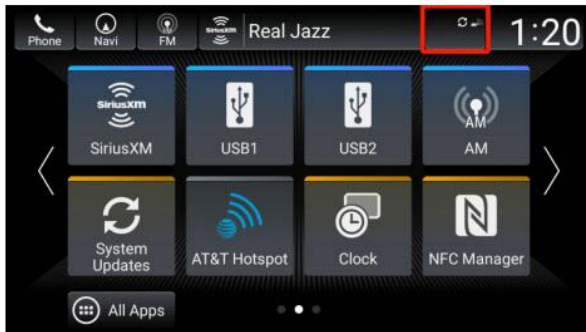
This software contains system upgrades and enhancements that remedy a variety of operational errors.

#### INSTALLATION DETAILS

NOTE:

- For more information on how to do a software update, see System Updates in the online owner's manual or <https://owners.honda.com/vehicles/information/2019/Accord-Sedan/features/System-Updates/2/system-updates-pdf>.
- Due to the variations in the technology as well as how it is used and operates in different vehicles, your vehicle may not have experienced any of the symptoms or issues described below or only one (or some) of them. You should still perform this software update.
- Software download will take about **30 minutes** using Wi-Fi.
- The vehicle can be used normally even while updates are in progress
- Depending on your vehicle trim, some of the updates may not be applicable to your vehicle.

Go to **System Updates** on the **HOME Screen** in your vehicle to start the update.



#### NEW SOFTWARE VERSION 18AA-2148-001

This software contains updates to correct the following potential intermittent errors:

- System reboot occurs after a phone call.
- iPhone device is recognized as USB-Audio, but CarPlay does not launch.
- HondaLink phone connection status shows as "DISCONNECTED", while phone device is paired via Bluetooth.
- Cover Art does not display during Bluetooth Audio playback on iOS13 and later iPhone OS.
- Rear Camera Dynamic Guideline settings are hidden after USB software update.
- Android Auto does not work after repeated USB connections.
- The OTA update screen freezes once the update reaches 100%.
- System reboot occurs after transitioning to a rear camera screen (shift to Reverse), or any time during ACC ON.
- "Unfortunately, Camera has Stopped" popup message appears.

## Previous OTA Releases

| OTA Version   | Release Date   |
|---------------|----------------|
| 18AA-1835-001 | April 28, 2018 |
| 18AA-1863-001 |                |
| 18AA-2071-001 | April 7, 2020  |

## NEW SOFTWARE VERSION 18AA-2071-001

Additions/Enhancements:

- Garmin Navigation app update to version 2.24.

This software contains updates to correct the following potential intermittent errors:

- Conceals Wi-Fi password after initial connection setting.
- System resets while driving.
- Apple CarPlay® disconnects while in use.
- Display Audio showing incorrect device name when paired to a Samsung Galaxy Note 5.
- Information from the Display Audio appears blank on the meter display.
- **Bluetooth® connected** pop up message at Ignition ON.
- Brightness mode for the Display Audio and buttons syncing with lighting.
- HondaLink app reports incorrect vehicle information.
- System resets while in Reverse.
- Parking sensor displays Full view, when set to Split view.

## SOFTWARE VERSION 18AA-1863-001

This software contains updates to correct the following potential intermittent errors:

- Apple CarPlay can not be connected after multiple connections/disconnections.
- Display Audio reboots when operating the shifter quickly between Reverse and Drive.
- Speed limit sign eliminated from Navi app.
- **Install Is Complete** displays before the Over the Air process is complete.
- After Over the Air software update and system reboot, system does not go to back into OTA application.

## SOFTWARE VERSION 18AA-1835-001

This software contains updates to correct the following potential intermittent errors:

- No GPS detected on Notification tab, due to system data received at the same time.
- *Bluetooth* Audio Meta Data sometimes not shown after turning Ignition OFF/ON
- Phonebook Contact not updated, and stays the same as previous device connected.
- HondaLink Assist Settings shown with English text when settings are set to French mode.
- HondaLink Assist Settings shown with English text when settings are set to Spanish mode.
- While on a 3-way call turning the Ignition ON, the Display Audio only shows the call status on the HFL mode top banner.
- While on a call turning IG ON, the Display Audio only shows the call status on the HFL mode top banner.
- Paired phone call does not transfer when switching ACC OFF/ON.
- Both ON and OFF buttons are active in the *Bluetooth* Option Setting Screen.
- No Driver Distraction is active while pairing a new device.
- Error message shown when switching from *Bluetooth* connection, to Apple CarPlay, using the same device.
- Display Audio does not show error message, when connecting a Phone device which doesn't have any music files via USB audio source.
- Apple CarPlay disclaimer screen may be interrupted, immediately after pressing the Steering Wheel Talk button and activating Eyes Free Mode.
- Meter screen wording does not fit into the screen for many languages.
- Driver Distraction feature do not work when the Tips are shown on Phone, Favorite Contacts, Reorder screen.
- Incoming call screen displayed at ACC ON, after an HFT call was rejected at ACC OFF.
- Unable to return to the last screen when turning OFF/ON while using Apple CarPlay.
- Apple CarPlay error message when turning to OFF/ON.
- Long Boot Up and/or reset after Ignition ON.
- Audio plays from the center speaker, when receiving a text message and using voice recognition.