



Over the Air System Updates

2019 Insight: Software Update Display Audio/Navigation Available

April 27, 2021

INTRODUCTION

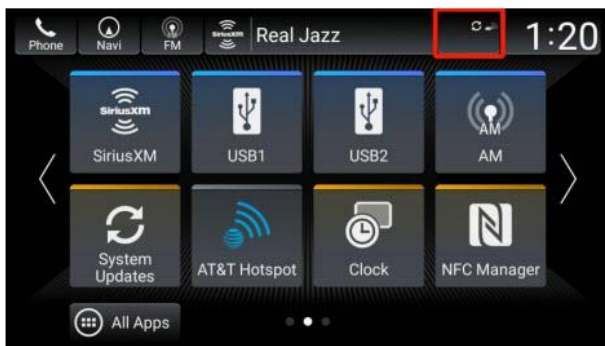
This software contains system upgrades and enhancements that remedy a variety of operational errors.

INSTALLATION DETAILS

NOTE:

- For more information on how to do a software update, see **System Updates** in the online owner's manual or <https://owners.honda.com/vehicles/information/2019/Insight/features/System-Updates/2/system-updates-pdf>.
- Due to the variations in the technology as well as how it is used and operates in different vehicles, your vehicle may not have experienced any of the symptoms or issues described below or only one (or some) of them. You should still perform this software update.
- Software download will take about **30 minutes** using Wi-Fi.
- The vehicle can be used normally even while updates are in progress.
- Depending on your vehicle trim, some of the updates may not be applicable to your vehicle.

Go to **System Updates** on the **HOME Screen** in your vehicle to start the update.



NEW SOFTWARE VERSION 18AE-2148-001

This software contains updates to correct the following potential intermittent errors:

- System reboot occurs after a phone call.
- iPhone device is recognized as USB-Audio, but CarPlay does not launch.
- HondaLink phone connection status shows as "DISCONNECTED", while phone device is paired via Bluetooth.
- Cover Art does not display during Bluetooth Audio playback on iOS13 and later iPhone OS.
- Rear Camera Dynamic Guideline settings are hidden after USB software update.
- Android Auto does not work after repeated USB connections.
- The OTA update screen freezes once the update reaches 100%.
- System reboot occurs after transitioning to a rear camera screen (shift to Reverse), or any time during ACC ON.
- "Unfortunately, Camera has Stopped" popup message appears.

Previous OTA Releases

OTA Version	Release Date
18AE-2071-001	April 7, 2020

NEW SOFTWARE VERSION 18AE-2071-001

Additions/Enhancements:

- Garmin Navigation app update to version 2.24.

This software contains updates to correct the following potential intermittent errors:

- Conceals Wi-Fi password after initial connection setting.
- System resets while driving.
- Apple CarPlay® disconnects while in use.
- Display Audio shows incorrect device name when paired to a Samsung Galaxy Note 5.
- Information from the Display Audio appears blank on the meter display.
- **Bluetooth® connected** pop up message at Ignition ON.
- Brightness mode for the Display Audio and buttons syncing with lighting.
- HondaLink app reporting incorrect vehicle information.
- System resets while in Reverse.
- Parking sensor displays Full view, when set to Split view.