HONDA

Over the Air System Updates

2019 Pilot: Software Update Display Audio/Navigation Available

July 29, 2020

INTRODUCTION

This software contains system upgrades and enhancements that remedy a variety of rarely found operational errors.

INSTALLATION DETAILS

NOTE

- **For more information on how to do a software update, see System Updates in the online owner's manual or *https://owners.honda.com/vehicles/information/2019/pilot/features/system-updates/3/system-updates-pdf*.**
- **Due to the variations in the technology as well as how it is used and operates in different vehicles, your vehicle may not have experienced any of the symptoms or issues described below or only one (or some) of them. You should still obtain this software update**.
- Software download will take about **30 minutes** using Wi-Fi.
- The vehicle can be used normally even while updates are in progress.
- Depending on your vehicle trim, some of the updates may not be applicable to your vehicle.

Go to **System Updates** on the **HOME Screen** in your vehicle to start the update.

Previous OTA Releases

OTA Version	Release Date
B.1.0.26	8/29/2019
B.1.0.21	12/13/2018

SOFTWARE VERSION B.1.3.4

NOTE

For Navigation equipped trims, after updating to software version B.1.3.4, the Home Address, Saved, and Recent destinations will be erased.

This software contains the following

Bug Fixes
- MOTO g6 phone causes system to freeze when receiving an incoming call and the Touch Screen does not respond.
- Rear Camera response time is slow after shifting into Reverse during system boot up.
- Rear Camera does not display when shifting into Reverse.
- System does not shut down when the ignition is turned OFF and is accompanied by a pop sound and a Radio Unavailable message.
- System does not boot up and the display is stuck on the Honda logo.
- Display screen image is frozen and the Touch Screen does not respond.
- Call information is missing on meter and top bar of the display when using an iPhone with iOS13.
- Rear Camera split screen view is displayed when setting is set to full screen view.
- Clock flickers in the top right corner of the Rear Camera display screen over the parking sensor image.
- Unfortunately, Sirius XM has stopped message shows during an in-vehicle network interruption.
- Incorrect distance to Point of Interest (POI) is displayed when using the voice recognition search method when there is no GPS signal reception.
- Boot up animation does not show during system start up.
- Disclaimer screen appears before the Anti-theft screen after the battery is disconnected and reconnected.
- Factory Data Reset does not reset Rear Camera settings.
- Display and Rear Camera stay off during a quick ignition cycle.

Improvements
- Parking guidelines will show when in split screen mode.
- Implemented LaneWatch camera system error message when a failure is detected.

SOFTWARE VERSION NAVIGATION 2.06.02

NOTE

This update applies only to trims with navigation.

Bug Fixes
- Unfortunately, Navigation has stopped message appears after performing a map update.
- Unfortunately, Navigation has stopped message appears and route is cancelled before arriving at a destination from a myTrends route.
- Navigation App black screen after a map update.
- Arrive In field does not update properly when the destination is less than an hour away.
- All waypoints are deleted when adding new waypoint if there are 7 or more stored in the route.
- Go Home does not work when Home address is saved in the 51st space in the Search Places list.
- Navigation app fails to launch after a Factory Data Reset.
- Navigation route is canceled after adding the maximum thirty waypoints.
- Navigation route does not resume after an ignition cycle.
- Cannot calculate route message appears when setting up a route across state borders.
- Unfortunately, Navigation has stopped message appears after pressing an empty search bar in the Select Search Area screen multiple times.
- Traffic does not display on some zoom scales.

Improvements
- Increase font size for Location, Direction data fields.
- Update to Banking / ATM icon.
- Navigation App screen labels translated to selected system language.
- Re-route banner timeout increased to 10 seconds for better viewing.
- Notification message informing the driver that there may be a new map update available for the vehicle.
- Added voice guidance when the road name changes, but the road continues to go straight.

New features

- Navigation App provides results for a misspelled destination name.

SOFTWARE VERSION B.1.0.26

- Clock displays incorrect time and/or time zone by 1 hour.
- Unable to skip forward or backwards in a SXM channel audio buffer when receiving a Sport Flash notification.
- SXM audio buffer bar does not update to TuneMix mode status while a TuneMix is playing.
- While listening to a live broadcast, the Cannot Skip Forward pop-up message does not show.
- The live icon will now show during a SXM live broadcast.
- In the event the channel icon cannot be displayed due to bad data from the tuner, the default SXM icon will show.
- SXM Channel Not Available pop-up will not display while listening to FM.
- SXM buffered content for existing preset channels are erased after adding a new preset.
- Synchronize the removal of FM album art and metadata when tuner loses FM HD signal.
- Incompatible device error message in USB audio.
- SXM factory presets will no longer show when SXM is buffering existing presets information.
- Ability to changing SXM preset (next/previous) with steering wheel switches with the ignition turned to ON.
- Enhanced Siri operation while using CarPlay.
- VR redesign to support region code expandability.
- Enhanced Touch Screen sound with the ignition turned to ON to no longer make a popping noise.
- Android Debug Interface (ADB) using a wireless network is disabled.
- *Bluetooth®* Audio will resume after ending phone call.
- Added additional functionality to inform the user of the speaker availability and give the option to turn the Rear Entertainment System (RES) off.
- Improved translation text for the Spanish and French languages, so system buttons display correctly.
- Improved SXM app from crashing during in-vehicle network instability.

SOFTWARE VERSION B.1.0.21

- Timing improvement to rear camera operation.
- System is stuck on Honda logo and will not boot up.
- Anti-theft screen displays randomly.
- System disconnects phone after selecting **Reply Message**.
- System will not load music through the USB flash drive on the first attempt.