

Infotainment System Online Resource

Certain owners of 2018-2019 Odyssey and 2019 Pilot and Passport vehicles have raised concerns regarding the Infotainment System. Some of those concerns included software and hardware issues that caused a popping or crackling from the speakers or no sound from the audio system, display issues, and a loose connector may be the cause of this concern. Please note that these issues have been resolved through various corrective measures. Nevertheless, you can click the links below for helpful information including relevant Technical Service Bulletins, over-the-air (“OTA”) updates, and owner’s manuals. If you have further questions, please visit an authorized Honda dealership.

Technical Service Bulletin:

[21-012](#)

[21-013](#)

Over-the-Air Updates:

[2018 Odyssey](#)

[2019 Odyssey](#)

[2019 Pilot](#)

[2019 Passport](#)

Owner’s Manual:

[2018 Odyssey](#)

[2019 Odyssey](#)

[2019 Pilot](#)

[2019 Passport](#)

Questions? [“Ask Honda”](#)