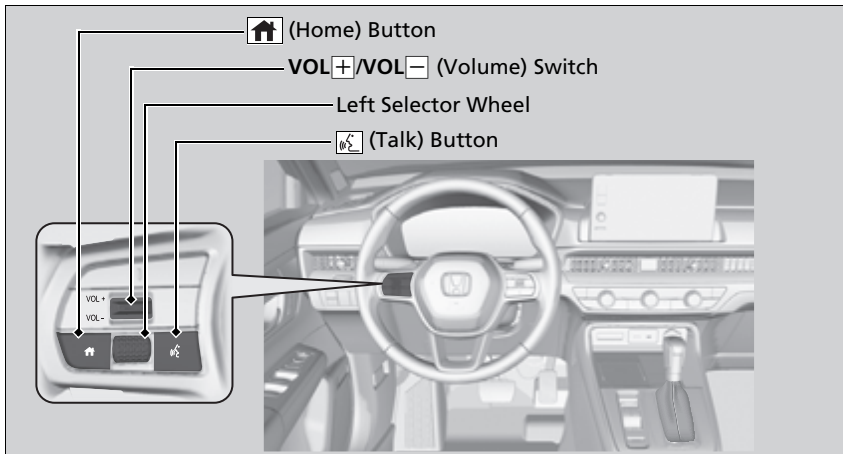# *Bluetooth*® HandsFreeLink®

Models with 9-in. Color Touchscreen

Bluetooth® HandsFreeLink® (HFL) allows you to place and receive phone calls using your vehicle's audio system, without handling your cell phone.

Using HFL

■ HFL Buttons

⌂ (Home) Button

VOL⊞/**VOL**⊟ (Volume) Switch

Left Selector Wheel

🗣 (Talk) Button

≫*Bluetooth*® HandsFreeLink®

Place your phone where you can get good reception.

To use HFL, you need a *Bluetooth*-compatible cell phone. For a list of compatible phones, pairing procedures, and special feature capabilities:
- U.S.: Visit *automobiles.honda.com/handsfreelink/*, or call 1-888-528-7876.
- Canada: For more information on smartphone compatibility, call 1-855-490-7351.

To use the system, the **Bluetooth** setting must be **ON**. If there is an active connection to Apple CarPlay, HFL is unavailable.
2 **Customized Features** P. 362

Voice control tips
- Aim the vents away from the ceiling and close the windows, as noise coming from them may interfere with the microphone.
- Press the 🗣 button when you want to call a number using a phonebook name or a number. Speak clearly and naturally after a beep.
- If the microphone picks up voices other than yours, the command may be misinterpreted.
- To change the volume level, use the audio system's **VOL** (Volume) or use the remote audio controls on the steering wheel.

If there is no Favorite Contact entry in the system, the pop-up notification appears on the screen.
2 **Favorite Contacts** P. 417

[talk icon] **(Talk) button:** Press to access Voice Portal.

[home icon] **(Home) button:** Press to go back to the home screen of the driver information interface.

Left Selector Wheel: Press the [home icon] (home) button. Roll up or down to select **Phone** on the driver information interface, and then press the left selector wheel. While receiving a call, the incoming call screen is displayed on the driver information interface. You can pick up the call using the left selector wheel.

2 **Receiving a Call** P. 421

To go to the phone screen:
1. Press the [HOME] button.
2. Select **Phone** to switch the display to the phone screen.

2*Bluetooth*® HandsFreeLink®

Bluetooth® Wireless Technology
The *Bluetooth*® word mark and logos are registered trademarks owned by *Bluetooth* SIG, Inc., and any use of such marks by Honda Motor Co., Ltd., is under license. Other trademarks and trade names are those of their respective owners.
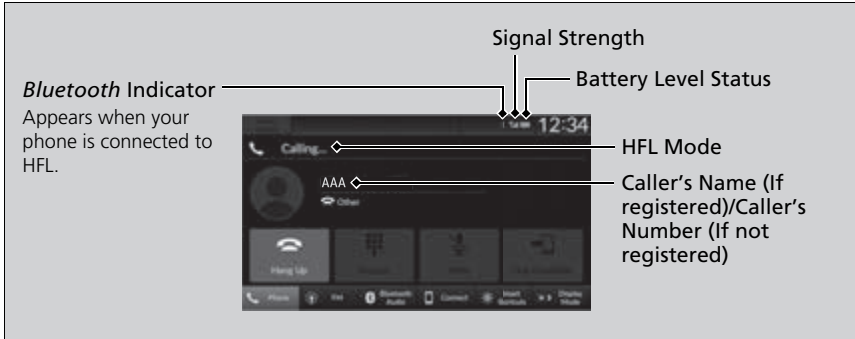
HFL Limitations
An incoming call on HFL will interrupt the audio system when it is playing. It will resume when the call is ended.

Features

■ HFL Status Display

The audio/information screen notifies you when there is an incoming call.

Signal Strength

Bluetooth Indicator
Appears when your
phone is connected to
HFL.

Battery Level Status

HFL Mode

Caller's Name (If
registered)/Caller's
Number (If not
registered)

■ Limitations for Manual Operation

Certain manual functions are disabled or inoperable while the vehicle is in motion.
You cannot select a grayed-out option until the vehicle is stopped.

Only previously stored, phonebook names, or numbers can be called using voice
commands while the vehicle is in motion.
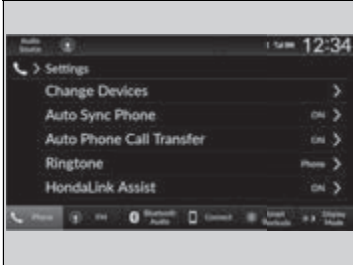➡ **Favorite Contacts** P. 417

➤HFL Status Display

The information that appears on the audio/
information screen varies between phone models.

Features

HFL Menus

The power mode must be in ACCESSORY or ON to use the system.

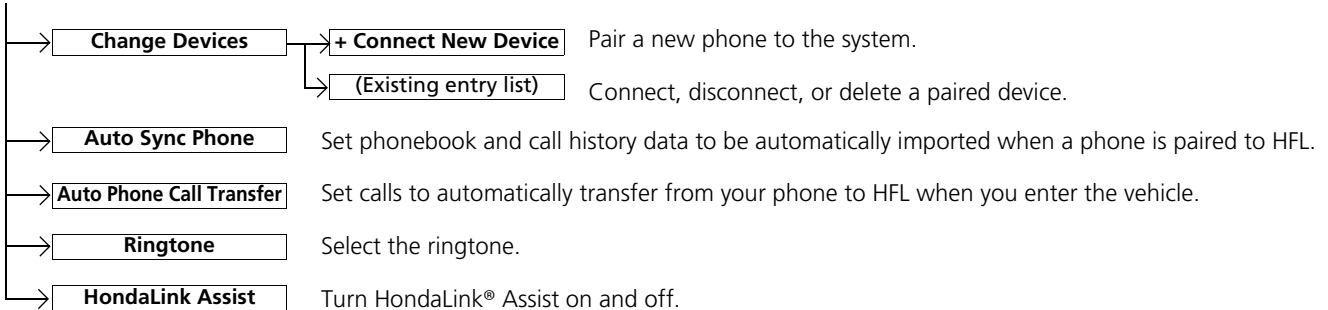## ■ Phone settings screen

1. Press the ⌂ HOME button.
2. Select **Phone**.
3. Select **Settings**.

≫HFL Menus

To use HFL, you must first pair your *Bluetooth*-compatible cell phone to the system while the vehicle is parked.
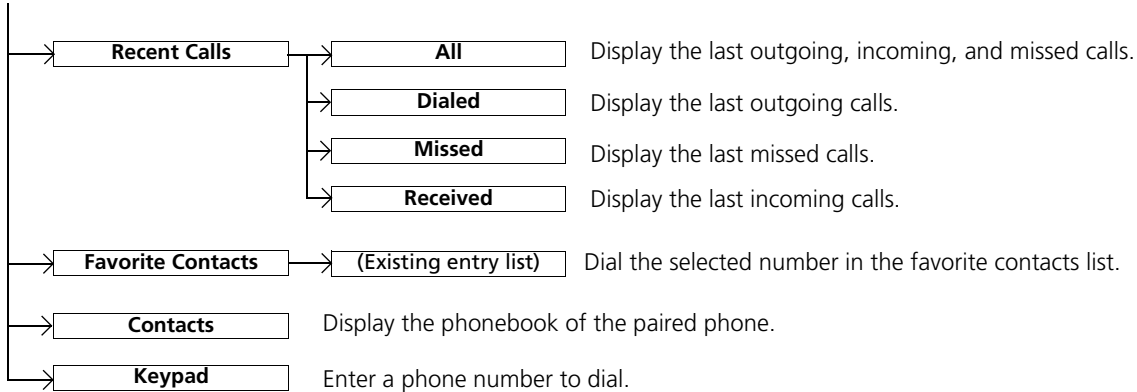
Some functions are limited while driving.

Change Devices	→	**+ Connect New Device**	Pair a new phone to the system.
	→	**(Existing entry list)**	Connect, disconnect, or delete a paired device.
Auto Sync Phone		Set phonebook and call history data to be automatically imported when a phone is paired to HFL.
Auto Phone Call Transfer		Set calls to automatically transfer from your phone to HFL when you enter the vehicle.
Ringtone		Select the ringtone.
HondaLink Assist		Turn HondaLink® Assist on and off.

Features

■ **Phone menu screen**

1. Press the 🏠 button.
2. Select **Phone**.

Recent Calls →	**All**	Display the last outgoing, incoming, and missed calls.
	Dialed	Display the last outgoing calls.
	Missed	Display the last missed calls.
	Received	Display the last incoming calls.
Favorite Contacts →	(Existing entry list)	Dial the selected number in the favorite contacts list.
Contacts		Display the phonebook of the paired phone.
Keypad		Enter a phone number to dial.

Features

■ Phone Setup

■ *Bluetooth®* setup

You can turn *Bluetooth®* function on and off.
1. Press the 🏠 button.
2. Select **General Settings**.
3. Select **Connections**.
4. Select **Bluetooth**.
5. Select **Options**.
6. Select **Bluetooth**, then select **ON**.
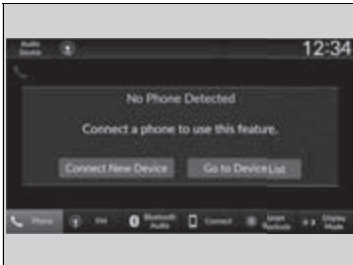
■ To pair a cell phone (when there is no phone paired to the system)

1. Select **Phone**.
2. Select **Connect New Device**.
3. Make sure your phone is in search or discoverable mode.
4. Select **Honda CR-V** from your phone.
   ▶ If you want to pair a phone from this audio system, select **Search for Devices**, and then select your phone when it appears on the list.
5. The system gives you a pairing code on the audio/information screen.
   ▶ Confirm if the pairing code on the screen and your phone match. This may vary by phone.
6. Select desired functions and then select **Connect**.

Features

7. A notification appears on the screen if
pairing is successful.
8. Select **OK**.
u A confirmation message for phone data
collection appears.
9. Select **ON** or **OFF**.
u A confirmation message for HondaLink
Assist appears.
10. Select **Yes** or **No**.

Features
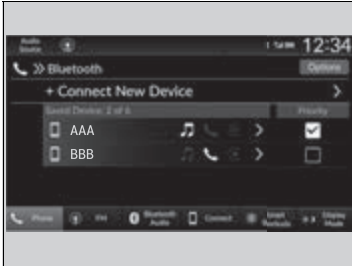
■ **To change the currently paired phone**

1. Go to the phone settings screen.

⤷ **Phone settings screen** P. 409

2. Select **Change Devices**.

3. Select a phone to connect.

▶ HFL disconnects the connected phone and starts searching for another paired phone.

▶ You can set the connected phone priority. Select the box checked on the phone you want to prioritize.

4. Select 🎵, 📞, ▷ or ⚠.

▶ 🎵 and 📞 can be selected simultaneously, however, when ▷ or ⚠ is selected, 🎵 and 📞 cannot be selected.

5. Select **Apply**.

▷To change the currently paired phone

If no other phones are found or paired when trying to switch to another phone, HFL will inform you that the original phone is connected again.

To pair other phones, select **+ Connect New Device** from the **Bluetooth** screen.
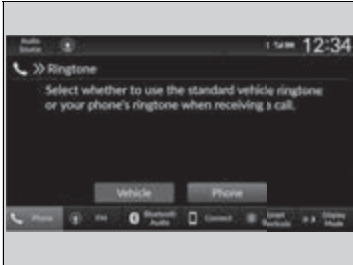
Features

■ **To delete a paired phone**

1. Go to the phone settings screen.
   ⮊ **Phone settings screen** P. 409
2. Select **Change Devices**.
3. Select a phone you want to delete.
4. Select **Options**.

5. Select **Delete Device**.
6. A confirmation message appears on the screen. Select **Delete**.

■ Ringtone

You can change the ringtone setting.

1. Go to the phone settings screen.
   u **Phone settings screen** P. 409
2. Select **Ringtone**.
3. Select **Vehicle** or **Phone**.

■ Automatic Transferring

If you get into the vehicle while you are on the phone, the call can be automatically transferred to HFL.

1. Go to the phone settings screen.
   u **Phone settings screen** P. 409
2. Select **Auto Phone Call Transfer**.
3. Select **ON** or **OFF**.

❯❯ Ringtone

Vehicle: The fixed ringtone sounds from the speakers.
Phone: Depending on the make and model of the cell phone, the ringtone stored in the phone will sound if the phone is connected.

Features

Features

■ Automatic Import of Cellular Phonebook and Call History

■ When Automatic Phone Sync is set to On:

When your phone is paired, the contents of its phonebook and call history are automatically imported to the system.

■ Changing the Automatic Phone Sync setting
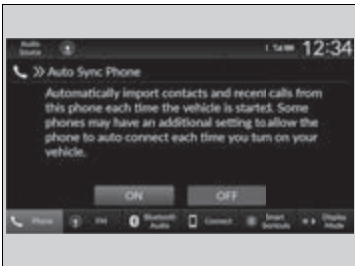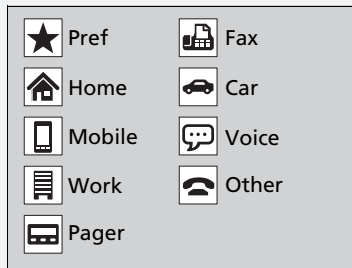
1. Go to the phone settings screen.
   ▶ **Phone settings screen** P. 409
2. Select **Auto Sync Phone**.
3. Select **ON** or **OFF**.

≫Automatic Import of Cellular Phonebook and Call History

When you select a name from the list in the cellular phonebook, you can see a category icon. The icons indicate what types of numbers are stored for that name.

⭐ Pref	📠 Fax
🏠 Home	🚗 Car
📱 Mobile	💬 Voice
📋 Work	📞 Other
📠 Pager	

On some phones, it may not be possible to import the category icons to the system.

The phonebook is updated after every connection. Call history is updated after every connection or call.

■ Favorite Contacts

Recent Calls Screen

Star Icon

Contacts Screen

Star Icon

Keypad Screen

Add to Favorite Contacts
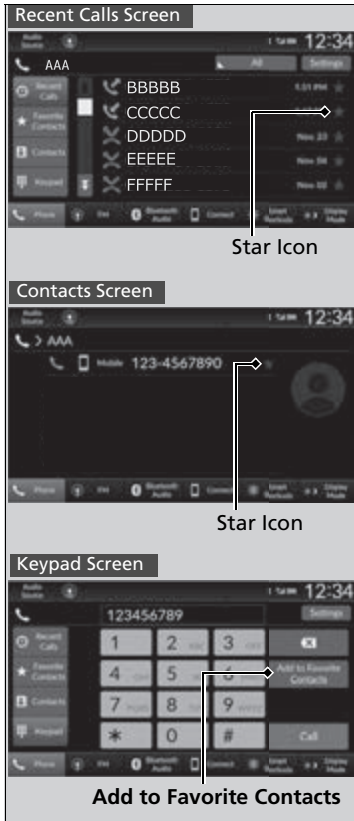
■ **To add favorite contacts**

1. Select **Phone**.

2. Select **Recent Calls**, **Contacts**, or **Keypad**.

On the Recent Calls or Contacts screen

3. Select the star icon.

On the Keypad screen

3. Select **Add to Favorite Contacts**.
   ▶ A notification appears on the screen if the favorite contact is successfully stored.
   ▶ To remove the favorite contact, select the star icon again.

Features

■**To edit favorite contacts**
1. Select **Phone**.
2. Select **Favorite Contacts**.
3. Select **Edit** on the favorite contacts entry you want to edit.
4. Select a setting you want.
5. Select **Done**.

■**To delete favorite contacts**
1. Select **Phone**.
2. Select **Favorite Contacts**.
3. Select **Edit** on the favorite contacts entry you want to delete.
4. Select **Remove**.
5. A confirmation message appears on the screen. Select **Yes**.

■ Making a Call

You can make calls by inputting any phone number, or by using the imported **Recent Calls**, **Favorite Contacts**, and **Contacts** entries.

■ To make a call using the imported phonebook

1. Select **Phone**.
2. Select **Contacts**.
3. Select a name.
   ▶ You can sort by **First Name** or **Last Name**. Select the icon on the upper right of the screen.
4. Select a number.
   ▶ Dialing starts automatically.

≫Making a Call

Once a call is connected, you can hear the voice of the person you are calling through the audio speakers.

While there is an active connection with Apple CarPlay, phone calls cannot be made with HandsFreeLink® and are only made from Apple CarPlay.

Features

■ **To make a call using a phone number**
1. Select **Phone**.
2. Select **Keypad**.
3. Select a number.
   ▶ Use the keyboard on the touch screen for entering numbers.
4. Select **Call**.
   ▶ Dialing starts automatically.
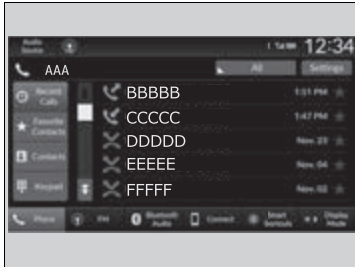
■ **To make a call using the Call History**
Call history is stored by **All**, **Dialed**, **Missed**, and **Received**.
1. Select **Phone**.
2. Select **Recent Calls**.
   ▶ You can sort by **All**, **Dialed**, **Missed**, or **Received**. Select the icon on the upper right of the screen.
3. Select a number.
   ▶ Dialing starts automatically.

■ **To make a call using favorite contacts entry**
1. Select **Phone**.
2. Select **Favorite Contacts**.
   ▶ You can change the order of favorite contacts entries by selecting **Reorder**.
3. Select a number.
   ▶ Dialing starts automatically.

≫To make a call using the Call History

The call history displays the last 100 all, dialed, missed, or received calls.
(Appears only when a phone is connected to the system.)

■ Receiving a Call

When there is an incoming call, an audible notification sounds (if activated) and the **Incoming Call...** screen appears.

You can answer the call using the left selector wheel.
To pick the call, roll up or down to select 📞 (answer) on the driver information interface and then press the left selector wheel.
▶ If you want to decline or end the call, select 📞 (ignore) on the driver information interface using the left selector wheel.

⟫Receiving a Call

Call Waiting
Select 📞 (answer) to put the current call on hold to answer the incoming call.
Select 📞 using the left selector wheel to return to the current call.
Select 📞 (ignore) to ignore the incoming call if you do not want to answer it.
Select 📞 if you want to hang up the current call.

You can select the icons on the audio/information screen instead of the 📞 and 📞 on the driver information interface.
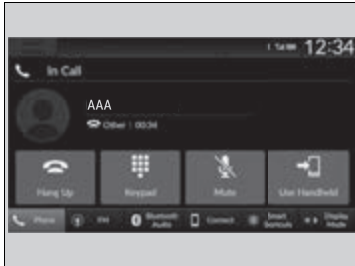
Features

Features

■ Options During a Call

The following options are available during a call.
Mute: Mute your voice.
Use Handheld: Transfer a call from the system to your phone.
Keypad: Send numbers during a call. This is useful when you call a menu-driven phone system.

The available options are shown on the lower half of the screen.

Select the option.
▶ The mute icon appears when **Mute** is selected when the other source screen other than the phone screen is displayed. Select **Mute** again to turn it off.
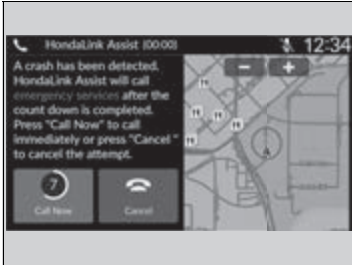
Keypad: Available on some phones.

You can select the icons on the audio/information screen.

HondaLink® Assist

■ In Case of Emergency

■ Automatic collision notification

If your vehicle's airbags deploy or if the unit detects that the vehicle is severely impacted, your vehicle automatically will attempt to connect to the HondaLink operator. If connected, information about your vehicle, its location, and its condition can be sent to the operator[*1]; you also can speak to the operator when connected.

IMPORTANT: For vehicles equipped with HondaLink Assist, owner activation constitutes authorization for Honda to collect information from your vehicle needed to provide the service, and agreement to the Terms of Use at *www.hondalink.com/ TermsAndConditions*. In a crash, HondaLink Assist will attempt to notify emergency services but NEITHER HONDA NOR ITS SERVICE PROVIDERS GUARANTEE THAT SUCH NOTIFICATION WILL OCCUR.

Honda reserves the right to terminate HondaLink Assist services at any time or for any reason, and in the future may not be able to provide services due to changes in, or obsolescence of, technology integral to the service or changes in governmental regulation.

▶In Case of Emergency

Your vehicle may not be able to connect to the operator if the battery level is low, the line is disconnected, or you do not have adequate cellular coverage.

You cannot use this emergency service when:
● You travel outside the HondaLink service coverage areas.
● There is a problem with the connecting devices, such as the microphones, speakers, or the unit itself.

You cannot operate other phone-related functions using the screen while talking to the operator. Select **Hang Up** to terminate the connection to your vehicle.

▶Automatic collision notification

If the unit fails to connect to the operator, it repeatedly tries until it succeeds.

*1: Depending on your phone and adequate cellular coverage, your vehicle's location may not be sent to the operator.

Features

■ To enable notification
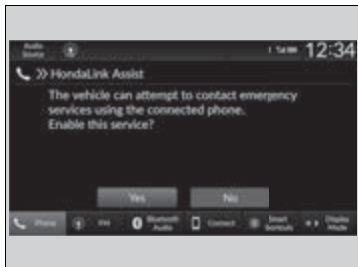
1. Go to the phone settings screen.
   ☑ Phone settings screen P. 409
2. Select **HondaLink Assist**.
3. Select **Yes** or **No**.

Setting options:
- **Yes:** Notification is available.
- **No:** Disable the feature.