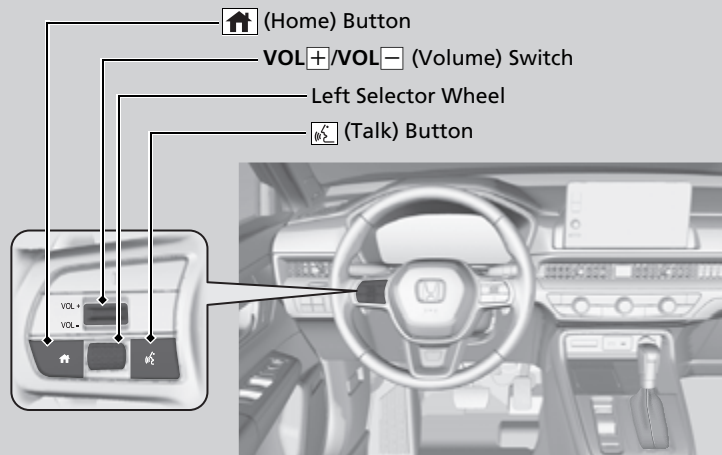


Models with 9-in. Color Touchscreen

Bluetooth® HandsFreeLink® (HFL) allows you to place and receive phone calls using your vehicle's audio system, without handling your cell phone.

Using HFL

HFL Buttons



Bluetooth® HandsFreeLink®

Place your phone where you can get good reception.


To use HFL, you need a *Bluetooth*-compatible cell phone. For a list of compatible phones, pairing procedures, and special feature capabilities:

- U.S.: Visit automobiles.honda.com/handsfreelink/, or call 1-888-528-7876.
- Canada: For more information on smartphone compatibility, call 1-855-490-7351.

To use the system, the **Bluetooth** setting must be **ON**. If there is an active connection to Apple CarPlay, HFL is unavailable.


Customized Features P. 376


Voice control tips


- Aim the vents away from the ceiling and close the windows, as noise coming from them may interfere with the microphone.
- Press the  button when you want to call a number using a phonebook name or a number. Speak clearly and naturally after a beep.
- If the microphone picks up voices other than yours, the command may be misinterpreted.
- To change the volume level, use the audio system's **VOL** (Volume) or use the remote audio controls on the steering wheel.


If there is no Favorite Contact entry in the system, the pop-up notification appears on the screen.

Favorite Contacts P. 431


 **(Talk) button:** Press to access Voice Portal.

 **(Home) button:** Press to go back to the home screen of the driver information interface.

Left Selector Wheel: Press the  (home) button. Roll up or down to select **Phone** on the driver information interface, and then press the left selector wheel. While receiving a call, the incoming call screen is displayed on the driver information interface. You can pick up the call using the left selector wheel.

 **Receiving a Call** P. 435

To go to the phone screen:

1. Press the  button.
2. Select **Phone** to switch the display to the phone screen.

Bluetooth® HandsFreeLink®

Bluetooth® Wireless Technology

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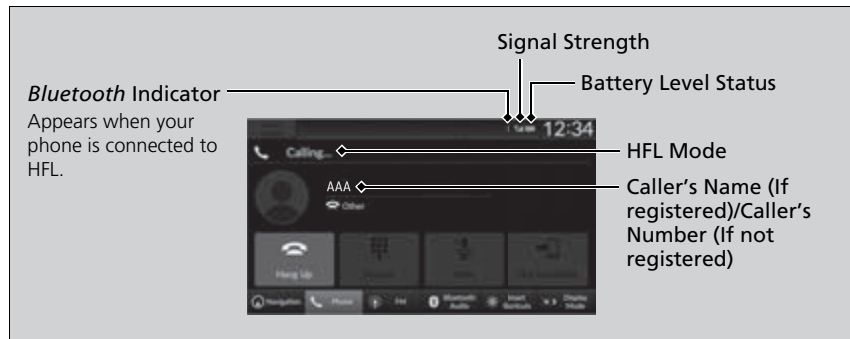
HFL Limitations

An incoming call on HFL will interrupt the audio system when it is playing. It will resume when the call is ended.

Continued

HFL Status Display

The audio/information screen notifies you when there is an incoming call.



Limitations for Manual Operation

Certain manual functions are disabled or inoperable while the vehicle is in motion. You cannot select a grayed-out option until the vehicle is stopped.

Only previously stored, phonebook names, or numbers can be called using voice commands while the vehicle is in motion.

► **Favorite Contacts** P. 431

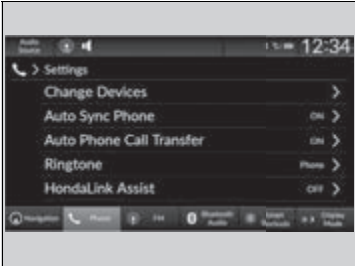
HFL Status Display

The information that appears on the audio/information screen varies between phone models.

HFL Menus

The power mode must be in ACCESSORY or ON to use the system.

■ Phone settings screen

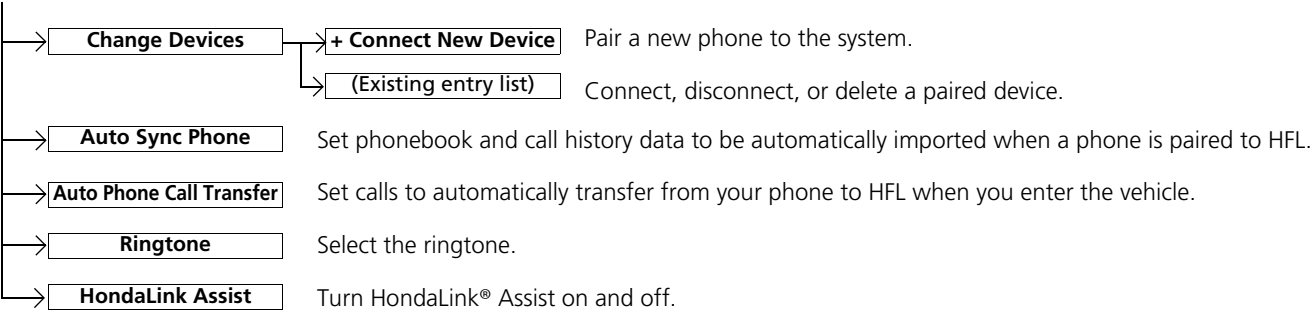


1. Press the button.
2. Select **Phone**.
3. Select **Settings**.

☒ HFL Menu

To use HFL, you must first pair your *Bluetooth*-compatible cell phone to the system while the vehicle is parked.

Some functions are limited while driving.

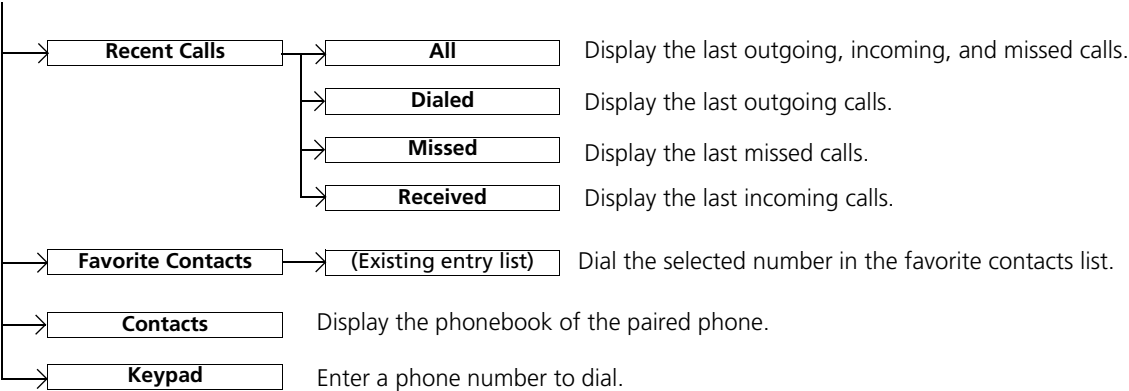


■ Phone menu screen



- 1. Press the  button.
- 2. Select **Phone**.


Features

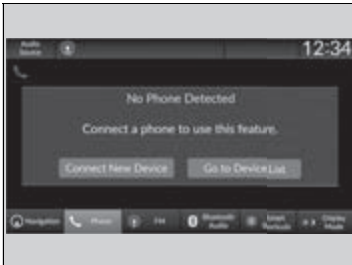


Phone Setup

■ **Bluetooth® setup**

You can turn *Bluetooth®* function on and off.

1. Press the  button.
2. Select **General Settings**.
3. Select **Connections**.
4. Select **Bluetooth**.
5. Select **Options**.
6. Select **Bluetooth**, then select **ON**.



■ **To pair a cell phone (when there is no phone paired to the system)**

1. Select **Phone**.
2. Select **Connect New Device**.
3. Make sure your phone is in search or discoverable mode.
4. Select **Honda CR-V** from your phone.
 - ▶ If you want to pair a phone from this audio system, select **Search for Devices**, and then select your phone when it appears on the list.
5. The system gives you a pairing code on the audio/information screen.
 - ▶ Confirm if the pairing code on the screen and your phone match. This may vary by phone.
6. Select desired functions and then select **Connect**.

☒ Phone Setup


Your *Bluetooth*-compatible phone must be paired to the system before you can make and receive hands-free calls.


Phone Pairing Tips:


- You cannot pair your phone while the vehicle is moving.
- Up to six phones can be paired.
- Your phone's battery may drain faster when it is paired to the system.


Once you have paired a phone, you can see it displayed on the screen with one or more icons on the right side.

These icons indicate the following:

: The phone is compatible with *Bluetooth®* Audio.

: The phone can be used with HFL.

: The phone is compatible with Apple CarPlay.











: The phone is compatible with Android Auto.

If there is an active connection to Apple CarPlay or Android Auto, pairing of additional *Bluetooth*-compatible devices is unavailable.

7. A notification appears on the screen if pairing is successful.
8. Select **OK**.
 - A confirmation message for phone data collection appears.
9. Select **ON** or **OFF**.
 - A confirmation message for HondaLink Assist appears.
10. Select **Yes** or **No**.



■ To change the currently paired phone

1. Go to the phone settings screen.
 - ▶ **Phone settings screen** P. 423
2. Select **Change Devices**.
3. Select a phone to connect.
 - ▶ HFL disconnects the connected phone and starts searching for another paired phone.
 - ▶ You can set the connected phone priority. Select the box checked on the phone you want to prioritize.
4. Select , ,  or .
 - ▶  and  can be selected simultaneously, however, when  or  is selected,  and  cannot be selected.
5. Select **Apply**.

▶▶ To change the currently paired phone

If no other phones are found or paired when trying to switch to another phone, HFL will inform you that the original phone is connected again.

To pair other phones, select **+ Connect New Device** from the **Bluetooth** screen.

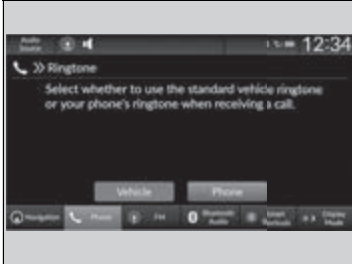


■ To delete a paired phone

1. Go to the phone settings screen.
 ▣ **Phone settings screen** P. 423
2. Select **Change Devices**.
3. Select a phone you want to delete.
4. Select **Options**.
5. Select **Delete Device**.
6. A confirmation message appears on the screen. Select **Delete**.

Ringtone

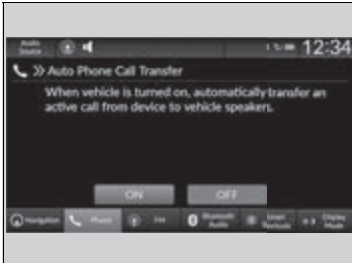
You can change the ringtone setting.



1. Go to the phone settings screen.
 ▶ **Phone settings screen** P. 423
2. Select **Ringtone**.
3. Select **Vehicle** or **Phone**.

Automatic Transferring

If you get into the vehicle while you are on the phone, the call can be automatically transferred to HFL.



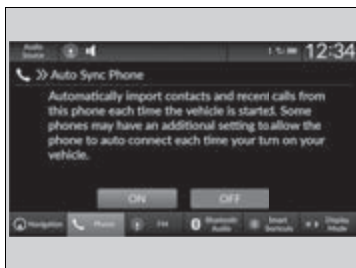
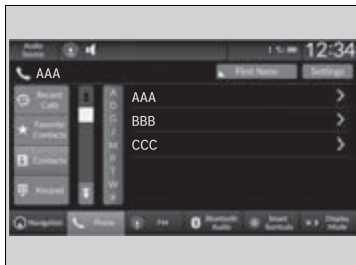
1. Go to the phone settings screen.
 ▶ **Phone settings screen** P. 423
2. Select **Auto Phone Call Transfer**.
3. Select **ON** or **OFF**.

Ringtone

Vehicle: The fixed ringtone sounds from the speakers.

Phone: Depending on the make and model of the cell phone, the ringtone stored in the phone will sound if the phone is connected.

■ Automatic Import of Cellular Phonebook and Call History



■ When Automatic Phone Sync is set to On:

When your phone is paired, the contents of its phonebook and call history are automatically imported to the system.

■ Changing the Automatic Phone Sync setting

1. Go to the phone settings screen.

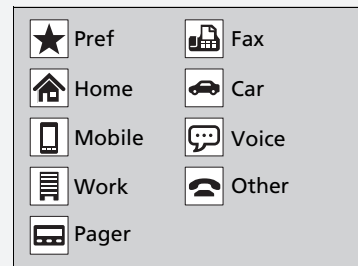
☑ **Phone settings screen** P. 423

2. Select **Auto Sync Phone**.

3. Select **ON** or **OFF**.

►► Automatic Import of Cellular Phonebook and Call History

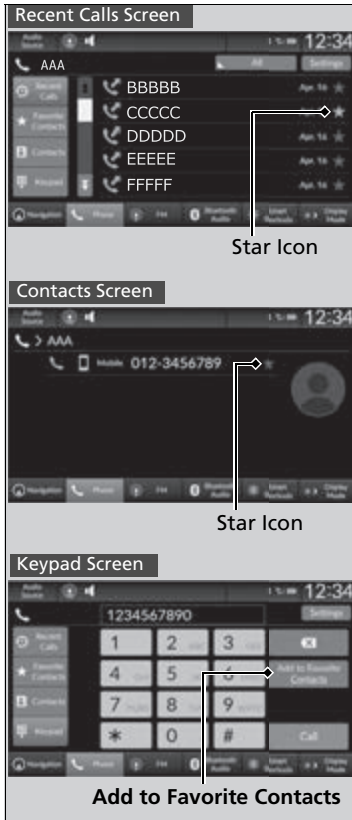
When you select a name from the list in the cellular phonebook, you can see a category icon. The icons indicate what types of numbers are stored for that name.



On some phones, it may not be possible to import the category icons to the system.

The phonebook is updated after every connection. Call history is updated after every connection or call.

Favorite Contacts



■ To add favorite contacts

1. Select **Phone**.
2. Select **Recent Calls**, **Contacts**, or **Keypad**.

On the Recent Calls or Contacts screen

3. Select the star icon.

On the Keypad screen

3. Select **Add to Favorite Contacts**.

- ▶ A notification appears on the screen if the favorite contact is successfully stored.
- ▶ To remove the favorite contact, select the star icon again.



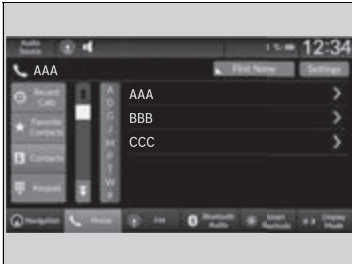
■ To edit favorite contacts

1. Select **Phone**.
2. Select **Favorite Contacts**.
3. Select **Edit** on the favorite contacts entry you want to edit.
4. Select a setting you want.
5. Select **Done**.

■ To delete favorite contacts

1. Select **Phone**.
2. Select **Favorite Contacts**.
3. Select **Edit** on the favorite contacts entry you want to delete.
4. Select **Remove**.
5. A confirmation message appears on the screen. Select **Yes**.

Making a Call



You can make calls by inputting any phone number, or by using the imported **Recent Calls**, **Favorite Contacts**, and **Contacts** entries.

■ To make a call using the imported phonebook

1. Select **Phone**.
2. Select **Contacts**.
3. Select a name.
 - ▶ You can sort by **First Name** or **Last Name**. Select the icon on the upper right of the screen.
4. Select a number.
 - ▶ Dialing starts automatically.

▶▶ Making a Call

Once a call is connected, you can hear the voice of the person you are calling through the audio speakers.

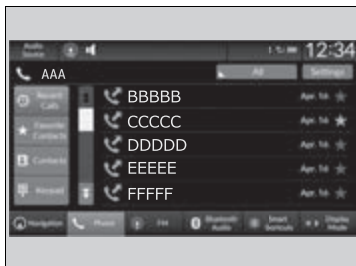
While there is an active connection with Apple CarPlay, phone calls cannot be made with HandsFreeLink® and are only made from Apple CarPlay.

Continued



■ To make a call using a phone number

1. Select **Phone**.
2. Select **Keypad**.
3. Select a number.
 - Use the keyboard on the touch screen for entering numbers.
4. Select **Call**.
 - Dialing starts automatically.



■ To make a call using the Call History

Call history is stored by **All**, **Dialed**, **Missed**, and **Received**.

1. Select **Phone**.
2. Select **Recent Calls**.
 - You can sort by **All**, **Dialed**, **Missed**, or **Received**. Select the icon on the upper right of the screen.
3. Select a number.
 - Dialing starts automatically.



■ To make a call using favorite contacts entry

1. Select **Phone**.
2. Select **Favorite Contacts**.
 - You can change the order of favorite contacts entries by selecting **Reorder**.
3. Select a number.
 - Dialing starts automatically.

►► To make a call using the Call History


The call history displays the last 100 all, dialed, missed, or received calls.
(Appears only when a phone is connected to the system.)


Receiving a Call



When there is an incoming call, an audible notification sounds (if activated) and the **Incoming Call...** screen appears.


You can answer the call using the left selector wheel.


To pick the call, roll up or down to select  (answer) on the driver information interface and then press the left selector wheel.


- ▶ If you want to decline or end the call, select  (ignore) on the driver information interface using the left selector wheel.


Receiving a Call



Call Waiting

Select  (answer) to put the current call on hold to answer the incoming call.

Select  using the left selector wheel to return to the current call.

Select  (ignore) to ignore the incoming call if you do not want to answer it.

Select  if you want to hang up the current call.

You can select the icons on the audio/information screen instead of the  and  on the driver information interface.

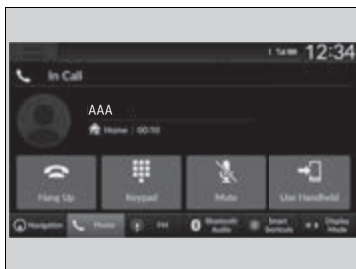
■ Options During a Call

The following options are available during a call.

Mute: Mute your voice.

Use Handheld: Transfer a call from the system to your phone.

Keypad: Send numbers during a call. This is useful when you call a menu-driven phone system.



The available options are shown on the lower half of the screen.

Select the option.

- The mute icon appears when **Mute** is selected when the other source screen other than the phone screen is displayed. Select **Mute** again to turn it off.

▣ Options During a Call

Keypad: Available on some phones.

You can select the icons on the audio/information screen.