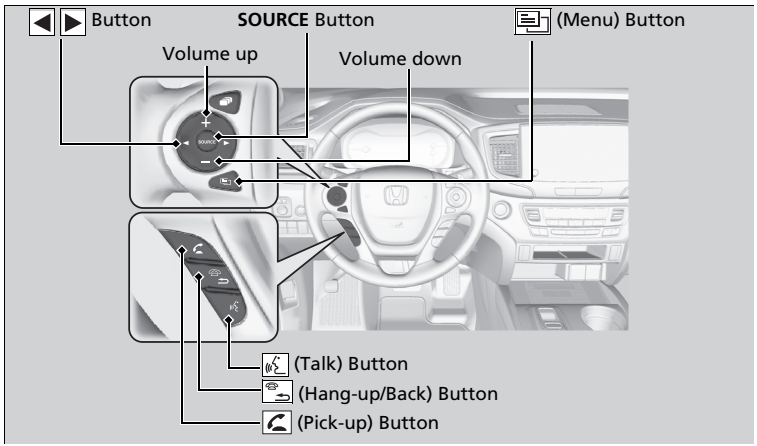
***Bluetooth*®** HandsFreeLink® (HFL) allows you to place and receive phone calls using your vehicle's audio system, without handling your cell phone.

Using HFL

HFL Buttons



***Bluetooth*® HandsFreeLink®**

Place your phone where you can get good reception.

To use HFL, you need a ***Bluetooth***-compatible cell phone. For a list of compatible phones, pairing procedures, and special feature capabilities:
- U.S.: Visit *automobiles.honda.com/handsfreelink/*, or call 1-888-528 -7876.
- Canada: For more information on smartphone compatibility, call 1-855-490-7351.

To use the system, the **Bluetooth On/Off Status** setting must be **On**.

➡ **Customized Features** P. 298

Voice control tips
- Aim the vents away from the ceiling and close the windows, as noise coming from them may interfere with the microphones.
- Press the button when you want to call a number using a stored voice tag. Speak clearly and naturally after a beep.
- If the microphones pick up voices other than yours, the command may be misinterpreted.
- To change the volume level, select the audio system's **VOL** (Volume) or use the remote audio controls on the steering wheel.

Up to five speed dial entries can be displayed among a total of 20 that can be entered. If there is no entry in the system, Speed Dial is disabled.

➡ **Speed Dial** P. 343

Continued

(Pick-up) button: Press to go directly to the phone screen, or to answer an incoming call.

(Hang-up/back) button: Press to end a call, go back to the previous command, or cancel a command.

(Talk) button: Press to call a number with a stored voice tag.

(Menu) button: Press to display **Speed Dial**, **Call History**, or **Redial** on the phone screen.

button: Press to select an item displayed on the phone screen.

SOURCE button: Press to call a number listed in the selected item on the phone screen.

To go to the **Phone menu** screen:

1. Select HOME.

2. Select **Phone** to switch the display to the phone screen.

3. Select MENU.

Bluetooth® HandsFreeLink®

Up to five call histories can be displayed among a total of 20 that can be entered. If there is no call history, Call History is disabled.

Bluetooth® Wireless Technology

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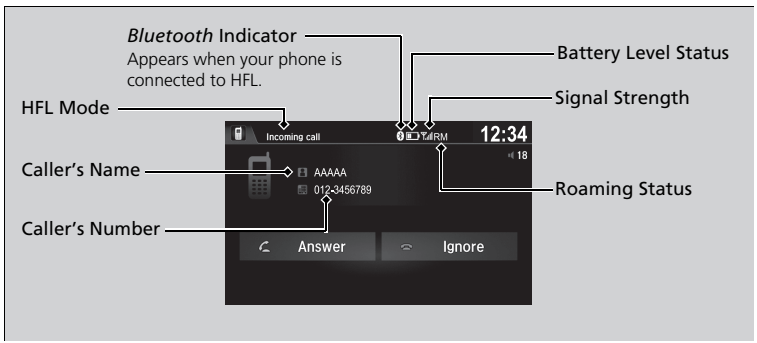
HFL Limitations

An incoming call on HFL will interrupt the audio system when it is playing. It will resume when the call is ended.

■ HFL Status Display

The audio/information screen notifies you when there is an incoming call.



■ Limitations for Manual Operation

Certain manual functions are disabled or inoperable while the vehicle is in motion. You cannot select a grayed-out option until the vehicle is stopped.

Only previously stored speed dial entries with voice tags, phonebook names, or numbers can be called using voice commands while the vehicle is in motion.

➡ **Speed Dial** P. 343

HFL Status Display

The information that appears on the audio/information screen varies between phone models.

HFL Menus

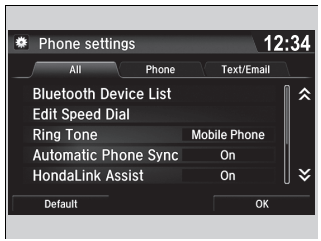
The power mode must be in ACCESSORY or ON to use the system.

HFL Menus

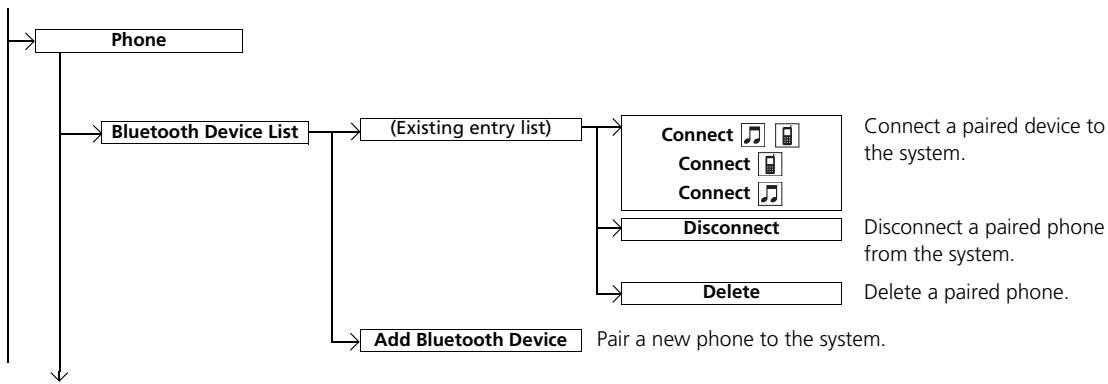
To use HFL, you must first pair your ***Bluetooth***-compatible cell phone to the system while the vehicle is parked.

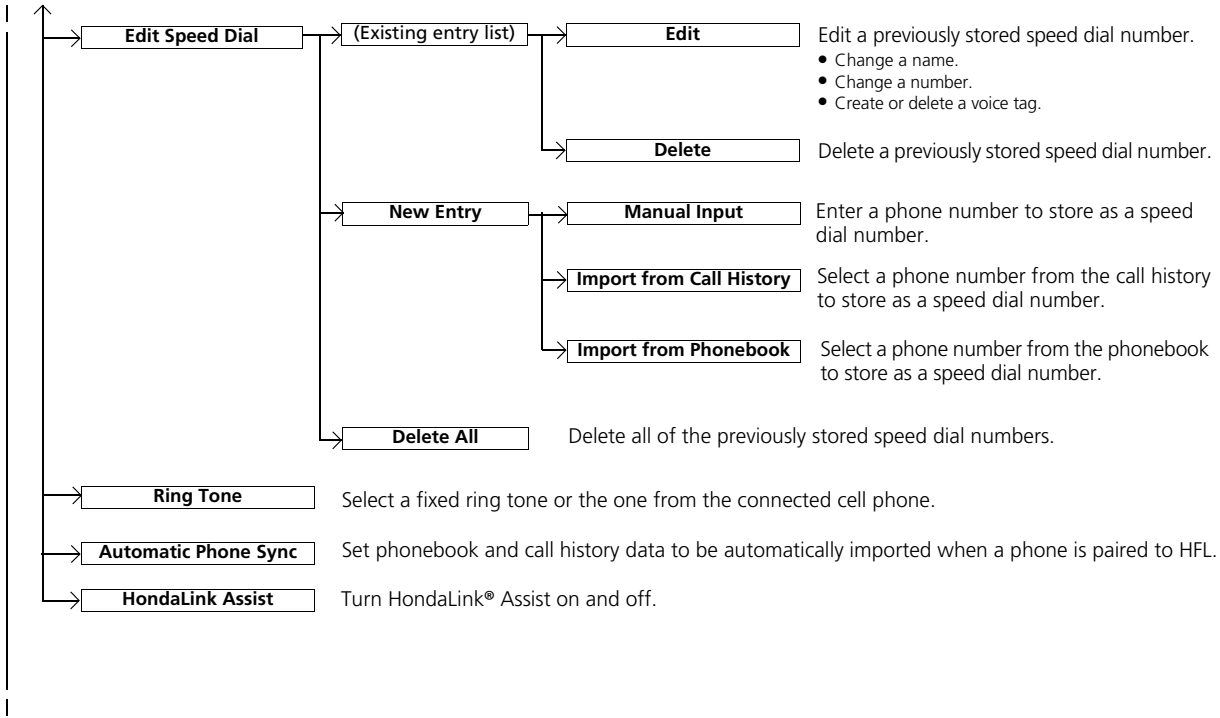
Some functions are limited while driving.

■ Phone settings screen

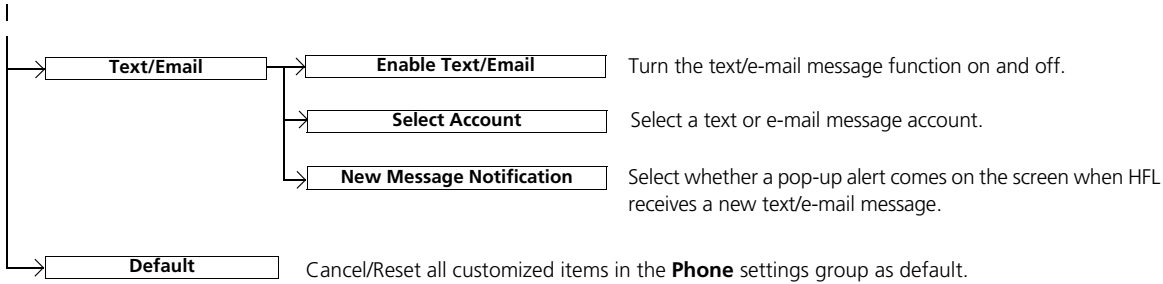


1. Select HOME.
2. Select **Settings**.
3. Select **Phone**.

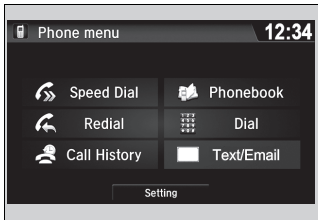



Edit Speed Dial
(Existing entry list)
Edit
Edit a previously stored speed dial number.
• Change a name.
• Change a number.
• Create or delete a voice tag.
Delete
Delete a previously stored speed dial number.
New Entry
Manual Input
Enter a phone number to store as a speed dial number.
Import from Call History
Select a phone number from the call history to store as a speed dial number.
Import from Phonebook
Select a phone number from the phonebook to store as a speed dial number.
Delete All
Delete all of the previously stored speed dial numbers.
Ring Tone
Select a fixed ring tone or the one from the connected cell phone.
Automatic Phone Sync
Set phonebook and call history data to be automatically imported when a phone is paired to HFL.
HondaLink Assist
Turn HondaLink® Assist on and off.

Continued


Text/Email
Enable Text/Email
Turn the text/e-mail message function on and off.
Select Account
Select a text or e-mail message account.
New Message Notification
Select whether a pop-up alert comes on the screen when HFL receives a new text/e-mail message.
Default
Cancel/Reset all customized items in the **Phone** settings group as default.

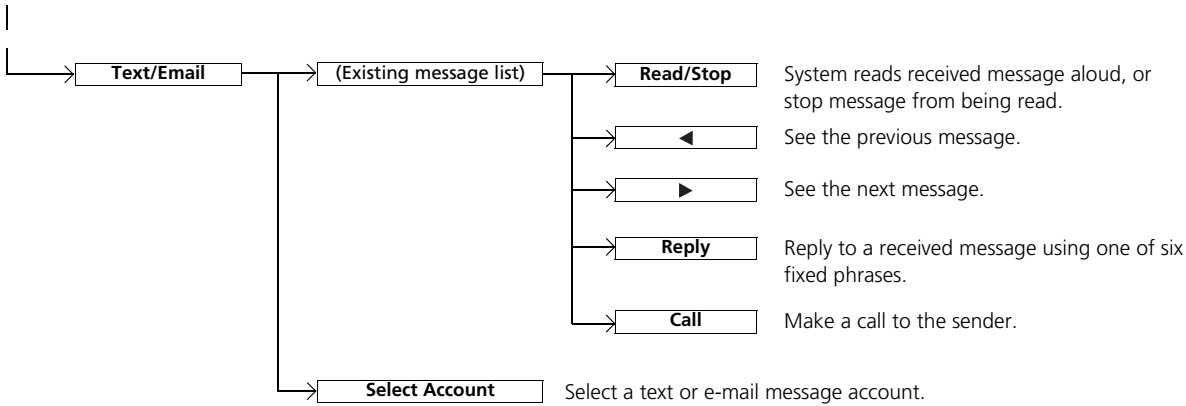
■ Phone menu screen



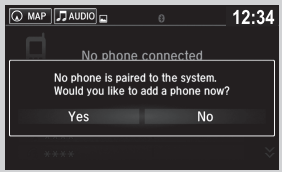
1. Select HOME.
2. Select **Phone**.
3. Select MENU.

- **Speed Dial**
  - **(Existing entry list)** — Dial the selected number in the speed dial list.
  - **New Entry**
    - **Manual Input** — Enter a phone number to store as a speed dial number.
    - **Import from Call History** — Select a phone number from the call history to store as a speed dial number.
    - **Import from Phonebook** — Select a phone number from the phonebook to store as a speed dial number.
- **Phonebook** — Display the paired phone's phonebook.
- **Redial** — Redial the last number dialed.
- **Dial** — Enter a phone number to dial.
- **Call History**
  - **All** — Display the last outgoing, incoming and missed calls.
  - **Dialed** — Display the last outgoing calls.
  - **Received** — Display the last incoming calls.
  - **Missed** — Display the last missed calls.

Continued


Text/Email
(Existing message list)
Read/Stop
System reads received message aloud, or stop message from being read.
◀
See the previous message.
▶
See the next message.
Reply
Reply to a received message using one of six fixed phrases.
Call
Make a call to the sender.
Select Account
Select a text or e-mail message account.

■ Phone Setup



■ To pair a cell phone (when there is no phone paired to the system)

1. Select HOME.
2. Select **Phone**.
3. Select **Yes**.
4. Make sure your phone is in search or discoverable mode, then select **Continue**.
   ▶ HFL automatically searches for a *Bluetooth*® device.
5. Select your phone when it appears on the list.
   ▶ If your phone does not appear, you can select **Refresh** to search again.
   ▶ If your phone still does not appear, select **Phone Not Found** and search for *Bluetooth*® devices using your phone. From your phone, search for **HandsFreeLink**.
6. The system gives you a pairing code on the audio/information screen.
   ▶ Confirm if the pairing code on the screen and your phone match.
   This may vary by phone.

Phone Setup

Your ***Bluetooth***-compatible phone must be paired to the system before you can make and receive hands-free calls.

Phone Pairing Tips:
- You cannot pair your phone while the vehicle is moving.
- Up to six phones can be paired.
- Your phone's battery may drain faster when it is paired to the system.

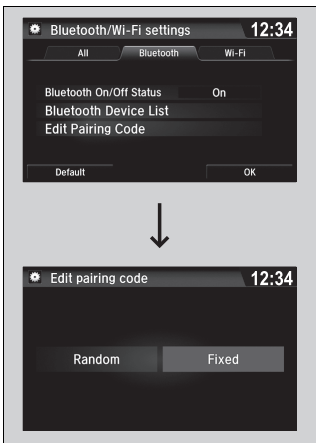
Once you have paired a phone, you can see it displayed on the screen with one or two icons on the right side.
These icons indicate the following:
: The phone can be used with HFL.
: The phone is compatible with ***Bluetooth***® Audio.

If there is an active connection to Apple CarPlay, pairing of additional ***Bluetooth***-compatible devices is unavailable.

Continued

■ To change the currently paired phone

1. Go to the **Phone settings** screen.
   ➡ **Phone settings screen** P. 332
2. Select **Bluetooth Device List**.
3. Select a phone to connect.
4. Select **Connect** , **Connect** , or **Connect** .
   ▶ HFL disconnects the connected phone and starts searching for another paired phone.



■ To change the pairing code setting

1. Select HOME.
2. Select **Settings**.
3. Select **Bluetooth/Wi-Fi**.
4. Select the **Bluetooth** tab.
5. Select **Edit Pairing Code**.
6. Select **Random** or **Fixed**.

To change the currently paired phone

If no other phones are found or paired when trying to switch to another phone, HFL will inform you that the original phone is connected again.

To pair other phones, select **Add Bluetooth Device** from the **Bluetooth device list** screen.

To change the pairing code setting

The default pairing code is **0000** until you change the setting.
To create your own, select **Fixed**, and delete the current code, then enter a new one.

For a randomly generated pairing code each time you pair a phone, select **Random**.

■ **To delete a paired phone**

1. Go to the **Phone settings** screen.

Phone settings screen P. 332

2. Select **Bluetooth Device List**.

3. Select a phone you want to delete.

4. Select **Delete**.

5. A confirmation message appears on the screen. Select **Yes**.

Continued

To Set Up Text/E-mail Message Options

To turn on or off the text/e-mail message function

1. Go to the **Phone settings** screen.
   Phone settings screen P. 332
2. Select the **Text/Email** tab, then **Enable Text/Email**.
   ▶ A pop-up menu appears on the screen.
3. Select **On** or **Off**.

To turn on or off the text/e-mail message notice

1. Go to the **Phone settings** screen.
   Phone settings screen P. 332
2. Select the **Text/Email** tab, then **New Message Notification**.
   ▶ A pop-up menu appears on the screen.
3. Select **On** or **Off**.

To Set Up Text/E-mail Message Options

To use the text/e-mail message function, it may be necessary to set up on your phone.

To turn on or off the text/e-mail message notice

On: A pop-up notification comes on every time you receive a new message.
Off: The message you receive is stored in the system without notification.

■ Ring Tone

You can change the ring tone setting.

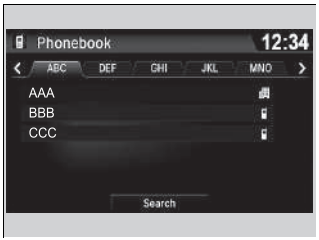
1. Go to the **Phone settings** screen.
➡ **Phone settings screen** P. 332
2. Select **Ring Tone**.
3. Select **Fixed** or **Mobile Phone**.

Ring Tone

Fixed: The fixed ring tone sounds from the speakers.
Mobile Phone: Depending on the make and model of the cell phone, the ring tone stored in the phone will sound if the phone is connected.

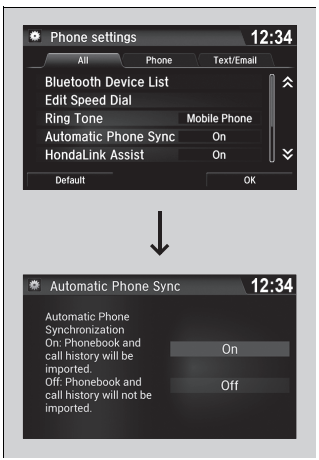
Continued

■ Automatic Import of Cellular Phonebook and Call History



■ When Automatic Phone Sync is set to On:

When your phone is paired, the contents of its phonebook and call history are automatically imported to the system.

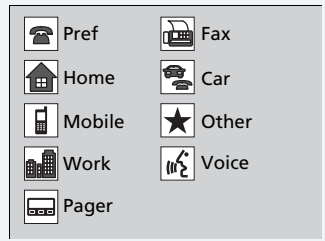


■ Changing the Automatic Phone Sync setting

1. Go to the **Phone settings** screen.
   ➡ **Phone settings screen** P. 332
2. Select **Automatic Phone Sync**.
3. Select **On** or **Off**.

Automatic Import of Cellular Phonebook and Call History

When you select a name from the list in the cellular phonebook, you can see up to three category icons. The icons indicate what types of numbers are stored for that name.

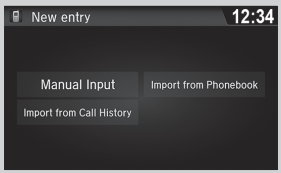


On some phones, it may not be possible to import the category icons to the system.

The phonebook is updated after every connection. Call history is updated after every connection or call.

■ Speed Dial

Up to 20 speed dial numbers can be stored per phone.



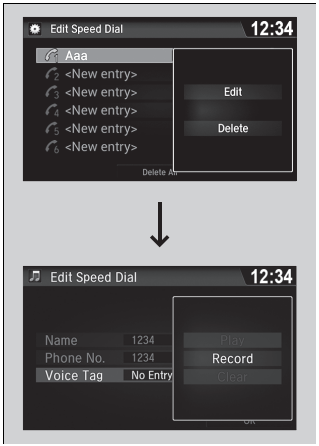
To store a speed dial number:

1. Go to the **Phone menu** screen.
   ➡ **Phone menu screen** P. 335
2. Select **Speed Dial**.
3. Select **New Entry**.
   From **Import from Call History**:
   ▶ Select a number from the call history.
   From **Manual Input**:
   ▶ Input the number manually.
   From **Import from Phonebook**:
   ▶ Select a number from the connected cell phone's imported phonebook.
4. When the speed dial is successfully stored, you are asked to create a voice tag for the number. Select **Yes** or **No**.
5. Select **Record** to store a voice tag for the speed dial entry.
   ▶ Using the button, follow the prompts to store a voice tag for the speed dial entry.

Speed Dial

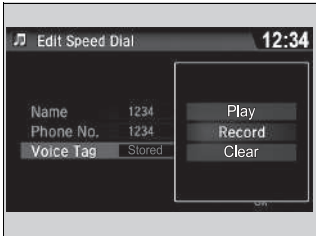
When a voice tag is stored, press the button to call the number using the voice tag. Say the voice tag name.

Continued



■ To add a voice tag to a stored speed dial number

1. Go to the **Phone settings** screen.
   ➡ **Phone settings screen** P. 332
2. Select **Edit Speed Dial**.
3. Select an existing speed dial entry.
   ▶ From the pop-up menu, select **Edit**.
4. Select **Voice Tag**.
   ▶ From the pop-up menu, select **Record**.
5. Select **Record**, or use the button and follow the prompts to complete the voice tag.

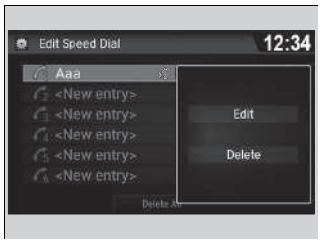


■ To delete a voice tag

1. Go to the **Phone settings** screen.
   ➡ **Phone settings screen** P. 332
2. Select **Edit Speed Dial**.
3. Select an existing speed dial entry.
   ▶ From the pop-up menu, select **Edit**.
4. Select **Voice Tag**.
   ▶ From the pop-up menu, select **Clear**.
5. A confirmation message appears on the screen. Select **Yes**.

Speed Dial

Avoid using duplicate voice tags.
Avoid using "*home*" as a voice tag.
It is easier for the system to recognize a longer name.
For example, use "*John Smith*" instead of "*John*."



■ **To edit a speed dial**

1. Go to the **Phone settings** screen.
➡ **Phone settings screen** P. 332
2. Select **Edit Speed Dial**.
3. Select an existing speed dial entry.
▶ From the pop-up menu, select **Edit**.
4. Select a setting you want.

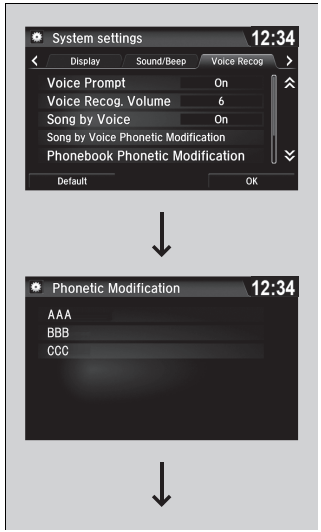
■ **To delete a speed dial**

1. Go to the **Phone settings** screen.
➡ **Phone settings screen** P. 332
2. Select **Edit Speed Dial**.
3. Select an existing speed dial entry.
▶ From the pop-up menu, select **Delete**.
4. A confirmation message appears on the screen. Select **Yes**.

Continued

■ Phonebook Phonetic Modification

Add phonetic modifications or a new voice tag to the phone's contact name so that it is easier for HFL to recognize voice commands.

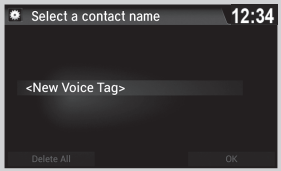


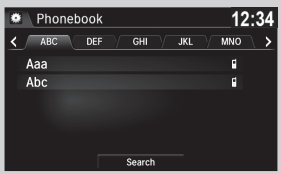
■ To add a new voice tag

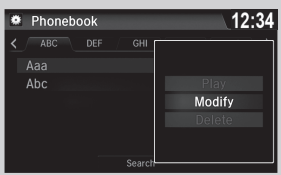
1. Select HOME.
2. Select **Settings**.
3. Select **System**.
4. Select the **Voice Recog** tab.
5. Select **Phonebook Phonetic Modification**.
6. Select the phone you want to add phonetic modification to.

Phonebook Phonetic Modification

You can store up to 20 phonetic modification items.

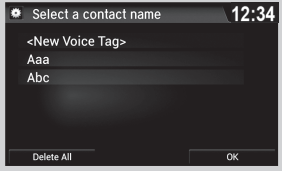


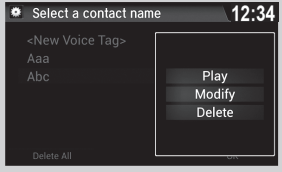




7. Select **New Voice Tag**.
8. Select a contact name you want to add to.
   ▶ The pop-up menu appears on the screen.
9. Select **Modify**.
10. Using **Record** or the button, follow the prompts to complete the voice tag.
11. You will receive a confirmation message on the screen, then select **OK**.
12. Select **OK**.

Continued





■ To modify a voice tag

1. Select HOME.
2. Select **Settings**.
3. Select **System**.
4. Select the **Voice Recog** tab.
5. Select **Phonebook Phonetic Modification**.
6. Select the phone you want to modify phonetic modification.
7. Select a contact name you want to modify.
   ▶ The pop-up menu appears on the screen.
8. Select **Modify**.
9. Using **Record** or the button, follow the prompts to complete the voice tag.
10. You will receive a confirmation message on the screen, then select **OK**.
11. Select **OK**.

Phonebook Phonetic Modification

You can only modify or delete contact names for the currently connected phone.

■ **To delete a modified voice tag**

1. Select HOME.
2. Select **Settings**.
3. Select **System**.
4. Select the **Voice Recog** tab.
5. Select **Phonebook Phonetic Modification**.
6. Select the phone you want to delete phonetic modification.
7. Select a contact name you want to delete.
   ▶ The pop-up menu appears on the screen.
8. Select **Delete**.
   ▶ The selected contact name has been selected.
9. Select **OK**.

Continued

■ **To delete all modified voice tags**

1. Select HOME.
2. Select **Settings**.
3. Select **System**.
4. Select the **Voice Recog** tab.
5. Select **Phonebook Phonetic Modification**.
6. Select the phone you want to delete phonetic modification.
   ▶ The contact name list appears.
7. Select **Delete All**.
8. You will receive a confirmation message on the screen, then select **Yes**.

■ Making a Call

You can make calls by inputting any phone number, or by using the imported phonebook, call history, speed dial entries, or redial.

Making a Call

Any voice-tagged speed dial entry can be dialed by voice from most screens.

Press the button and say the voice tag name.

Once a call is connected, you can hear the voice of the person you are calling through the audio speakers.

While there is an active connection with Apple CarPlay, phone calls cannot be made with HandsFreeLink® and are only made from Apple CarPlay.

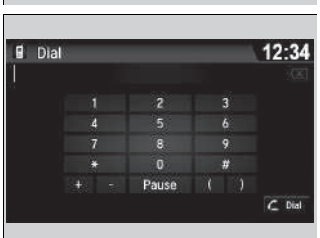
■ To make a call using the imported phonebook

1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

2. Select **Phonebook**.

3. Select a name.
▶ You can also search by letter. Select **Search**.
▶ Use the keyboard on the touch screen for entering name.

4. Select a number.
▶ Dialing starts automatically.



■ To make a call using a phone number

1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

2. Select **Dial**.

3. Select a number.
▶ Use the keyboard on the touch screen for entering numbers.

4. Select **Dial**.
▶ Dialing starts automatically.

Continued

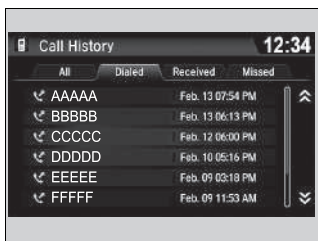
■ To make a call using redial

1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

2. Select **Redial**.
▶ Dialing starts automatically.

To make a call using redial

Press and hold the button to redial the last number dialed.



■ To make a call using the Call History

Call history is stored by **All**, **Dialed**, **Received**, and **Missed**.

1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

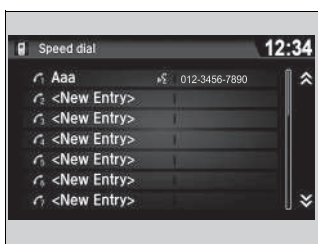
2. Select **Call History**.

3. Select **All**, **Dialed**, **Received**, or **Missed**.

4. Select a number.
▶ Dialing starts automatically.

To make a call using the Call History

The call history displays the last 20 all, dialed, received, or missed calls.
(Appears only when a phone is connected to the system.)



■ To make a call using a Speed Dial entry

1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

2. Select **Speed Dial**.

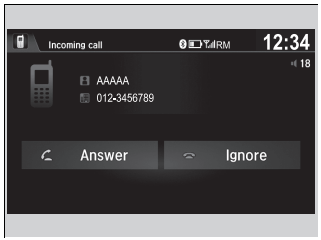
3. Select a number.
▶ Dialing starts automatically.

To make a call using a Speed Dial entry

When a voice tag is stored, press the button to call the number using the voice tag.
➡ **Speed Dial** P. 343

Any voice-tagged speed dial entry can be dialed by voice from any screen.
Press the button and follow the prompts.

■ Receiving a Call



When there is an incoming call, an audible notification sounds (if activated) and the **Incoming call** screen appears.

Press the button to answer the call.
Press the button to decline or end the call.

Receiving a Call

Call Waiting

Press the button to put the current call on hold to answer the incoming call.

Press the button again to return to the current call.

Select **Ignore** to ignore the incoming call if you do not want to answer it.

Press the button if you want to hang up the current call.

You can select the icons on the audio/information screen instead of the and buttons.

■ Options During a Call

The following options are available during a call.
Mute: Mute your voice.
Transfer: Transfer a call from the system to your phone.
Touch Tones: Send numbers during a call. This is useful when you call a menu-driven phone system.

The available options are shown on the lower half of the screen.

Select the option.
▶ The mute icon appears when **Mute** is selected. Select **Mute** again to turn it off.

Options During a Call

Touch Tones: Available on some phones.

You can select the icons on the audio/information screen.

Continued

■ Receiving a Text/E-mail Message

HFL can display newly received text or e-mail messages as well as the last 20 messages received on a linked cell phone. Each received message can be read aloud and replied to using a fixed common phrase.

1. A pop-up appears and notifies you of a new text or e-mail message.
2. Select **Read** to listen to the message.
   ▶ The text or e-mail message is displayed. The system automatically starts reading out the message.
3. To discontinue the message read-out, select **Stop**.

Receiving a Text/E-mail Message

The system does not display any received messages while you are driving. You can only hear them read aloud.

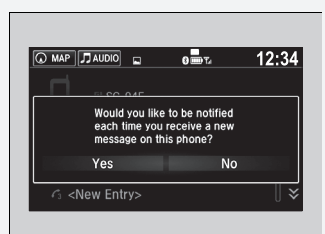
The system can only receive messages that are sent as text (SMS) messages. The message sent using the data services will not be displayed in the list.

With some phones, you may be able to display up to 20 of the last text and/or e-mail messages received.

State or local laws may limit your use of the HFL text/e-mail message feature. Only use the text/e-mail message feature when conditions allow you to do so safely.

When you receive a text or e-mail message for the first time since the phone is paired to HFL, you are asked to turn the **New Message Notification** setting to **On**.

To turn on or off the text/e-mail message notice P. 340



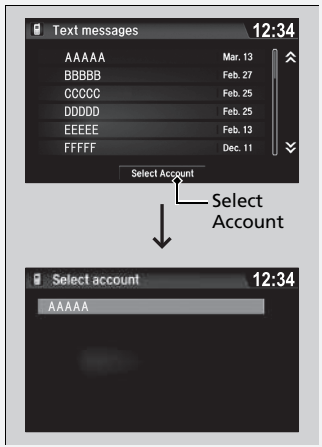
■ Selecting a Text/E-mail Message Account

If a paired phone has text or e-mail message accounts, you can select one of them to be active and receive notifications.

1. Go to the **Phone settings** screen.
   ➡ **Phone settings screen** P. 332
2. Select the **Text/Email** tab, then **Select Account**.
3. Select **Text Messages** or an e-mail message account you want.

Selecting a Text/E-mail Message Account

You can also select an e-mail message account from the folder list screen or the message list screen.

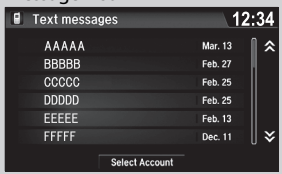


You can only receive notifications from one text or e-mail message account at a time.

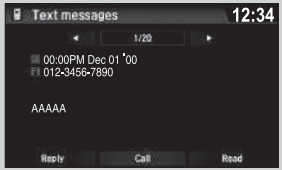
Continued

■ Displaying Messages

Message List



Text Message



■ Displaying text messages

1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

2. Select **Text/Email**.
▶ Select account if necessary.

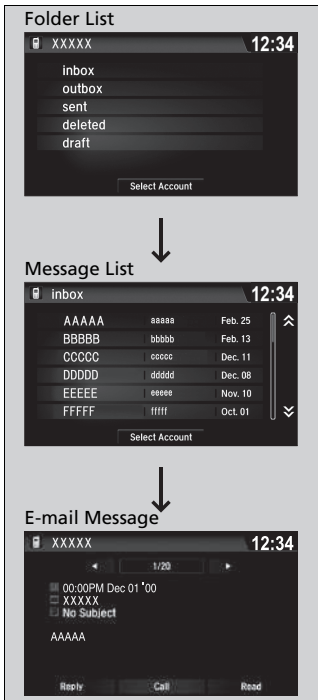
3. Select a message.
▶ The text message is displayed. The system automatically starts reading the message aloud.

Displaying Messages

The ✉ icon appears next to an unread message.

If you delete a message on the phone, the message will also be deleted from the system. If you send a message from the system, the message goes to your phone's outbox.

To see the previous or next message, select ◀ or ▶ on the message screen.



■ **Displaying e-mail messages**

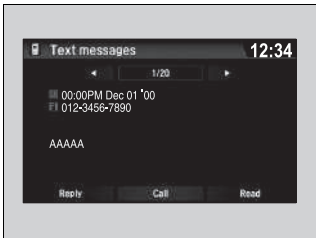
1. Go to the **Phone menu** screen.
➡ **Phone menu screen** P. 335

2. Select **Text/Email**.
▶ Select **Select Account** if necessary.

3. Select a folder.

4. Select a message.
▶ The e-mail message is displayed. The system automatically starts reading the message aloud.

Continued



■ Read or Stop reading a message

1. Go to the text or e-mail message screen.
▶ The system automatically starts reading the message aloud.
➡ **Displaying Messages** P. 356

2. Select **Stop** to stop reading.
Select **Read** again to start reading the message from the beginning.

■ Reply to a message

1. Go to the text or e-mail message screen.
▶ The system automatically starts reading the message aloud.
➡ **Displaying Messages** P. 356

2. Select **Reply**.

3. Select the reply message.
▶ The pop-up menu appears on the screen.

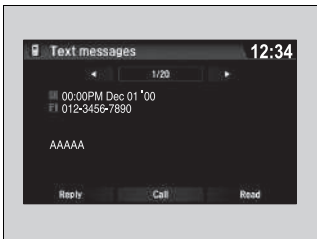
4. Select **Send** to send the message.
▶ **Message sent** appears on the screen when the reply message was successfully sent.

Reply to a message

The available fixed reply messages are as follows:
- **Talk to you later, I'm driving.**
- **I'm on my way.**
- **I'm running late.**
- **OK**
- **Yes**
- **No**

You cannot add, edit, or delete reply messages.

Only certain phones receive and send messages when paired and connected. For a list of compatible phones:
- U.S.: Visit *automobiles.honda.com/handsfreelink/*, or call 1-888-528-7876.
- Canada: For more information on smartphone compatibility, call 1-855-490-7351.



■ **Making a call to a sender**

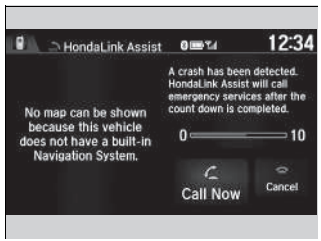
1. Go to the text message screen.

2. Select **Call**.

Continued

In Case of Emergency

Automatic collision notification



If your vehicle's airbags deploy or if the unit detects that the vehicle is severely impacted, your vehicle automatically will attempt to connect to the HondaLink operator. If connected, information about your vehicle, its location, and its condition can be sent to the operator*1; you also can speak to the operator when connected.

IMPORTANT: For vehicles equipped with HondaLink Assist, owner activation constitutes authorization for Honda to collect information from your vehicle needed to provide the service, and agreement to the Terms of Use at *www.hondalink.com/TermsAndConditions*. In a crash, HondaLink Assist will attempt to notify emergency services but NEITHER HONDA NOR ITS SERVICE PROVIDERS GUARANTEE THAT SUCH NOTIFICATION WILL OCCUR.

Honda reserves the right to terminate HondaLink Assist services at any time or for any reason, and in the future may not be able to provide services due to changes in, or obsolescence of, technology integral to the service or changes in governmental regulation.

*1: Depending on your phone and adequate cellular coverage, your vehicle's location may not be sent to the operator.

In Case of Emergency

Your vehicle may not be able to connect to the operator if the battery level is low, the line is disconnected, or you do not have adequate cellular coverage.

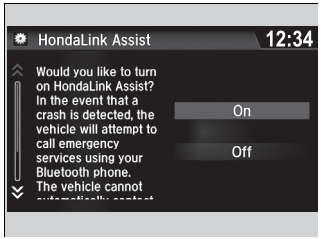
You cannot use this emergency service when:
- You travel outside the HondaLink service coverage areas.
- There is a problem with the connecting devices, such as the microphones, speakers, or the unit itself.

You cannot operate other phone-related functions using the screen while talking to the operator. Select **Hang Up** to terminate the connection to your vehicle.

Automatic collision notification

If the unit fails to connect to the operator, it repeatedly tries until it succeeds.

■ To enable notification



1. Go to the **Phone settings** screen.
   Phone settings screen P. 332
2. Select the **Phone** tab, then **HondaLink Assist**.
   ▶ A pop-up menu appears on the screen.
3. Select **On** or **Off**.

To enable notification

Setting options:
- **On**: Notification is available.
- **Off**: Disable the feature.