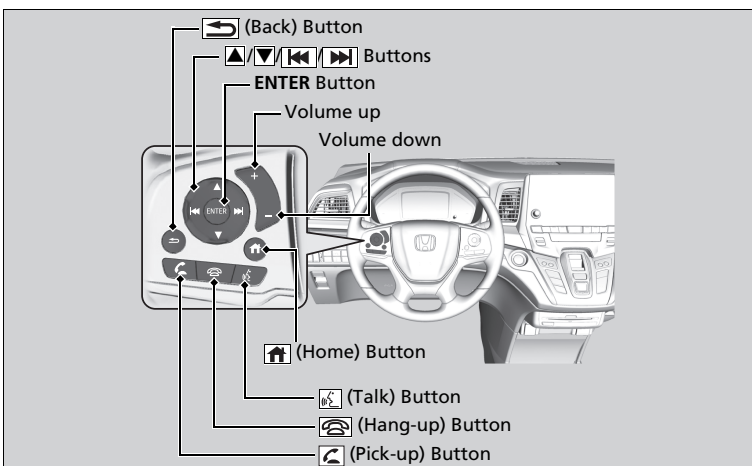
***Bluetooth*® HandsFreeLink®** (HFL) allows you to place and receive phone calls using your vehicle's audio system, without handling your cell phone.

Using HFL

HFL Buttons



***Bluetooth*® HandsFreeLink®**

Place your phone where you can get good reception.

To use HFL, you need a ***Bluetooth*-compatible cell phone.** For a list of compatible phones, pairing procedures, and special feature capabilities, ask a dealer or your Honda dealer.

To use the system, the **Bluetooth** setting must be **ON**.

Phone Setup P. 440

Voice control tips

- Aim the vents away from the ceiling and close the windows, as noise coming from them may interfere with the microphones.
- Press the button when you want to call a number using a phonebook name or a number. Speak clearly and naturally after a beep.
- If the microphones pick up voices other than yours, the command may be misinterpreted.
- To change the volume level, the volume level is able to change by the audio system's volume.

If there is no speed dial entry in the system, the pop-up notification appears on the screen.

Favorite Contacts P. 445

If there is no call history, the call history is disabled.

(Pick-up) button: Press to go directly to the phone screen of the driver information interface, or to answer an incoming call.
(Hang-up) button: Press to end a call.
(Back) button: Press to go back to the previous screen, or cancel a command.
(Talk) button: Press to access Voice Portal.
buttons: Press to select an item displayed on the phone screen of the driver information interface.
ENTER button: Press to call a number listed in the selected item on the phone screen of the driver information interface.
(Home) button: Press to go back to the home screen of the driver information interface.

To go to the phone screen of the driver information interface:
1. Press the (home) button on the steering wheel.
2. Select **Phone**.
▶ You can select **Favorite Contacts** or **Recent Calls**.

Bluetooth® HandsFreeLink®

Bluetooth® Wireless Technology
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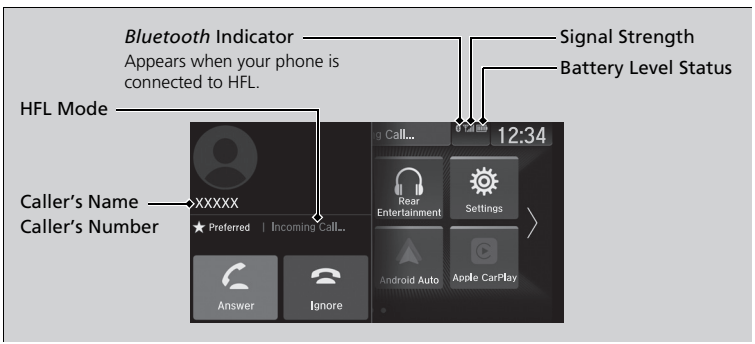
HFL Limitations
An incoming call on HFL will interrupt the audio system when it is playing. It will resume when the call is ended.

HFL Status Display

The audio/information screen notifies you when there is an incoming call.



Limitations for Manual Operation*

Certain manual functions are disabled or inoperable while the vehicle is in motion. You cannot select a grayed-out option until the vehicle is stopped.

Only previously stored phonebook names or numbers can be called using voice commands while the vehicle is in motion.

➔ **Favorite Contacts** P. 445

HFL Status Display

The information that appears on the audio/information screen varies between phone models.

* Not available on all models

HFL Menus

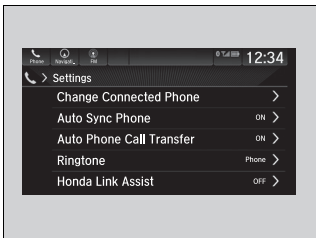
The power mode must be in ACCESSORY or ON to use the system.

HFL Menus

To use HFL, you must first pair your ***Bluetooth***-compatible cell phone to the system while the vehicle is parked.

Some functions are limited while driving.

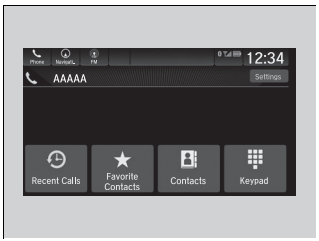
■ Phone settings screen



1. Select HOME.
2. Select **Phone**.
3. Select **Settings**.

- **Change Connected Phone**
  - **+ Connect New Device** — Pair a new phone to the system.
  - **(Existing entry list)** — Connect, disconnect, or delete a paired device.
- **Auto Sync Phone** — Set phonebook and call history data to be automatically imported when a phone is paired to HFL.
- **Auto Phone Call Transfer** — Set calls to automatically transfer from your phone to HFL when you enter the vehicle.
- **Ringtone** — Select the ring tone.
- **HondaLink Assist** — Turn HondaLink® Assist on and off.

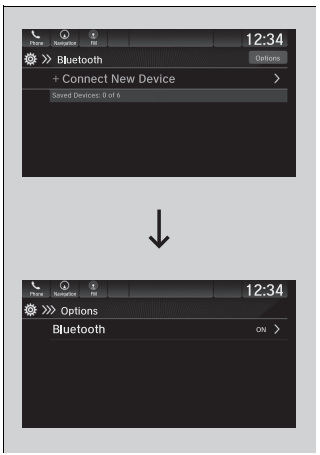
■ Phone menu screen



1. Select HOME.
2. Select **Phone**.

- **Recent Calls**
  - **All** — Display the last outgoing, incoming and missed calls.
  - **Dialed** — Display the last outgoing calls.
  - **Missed** — Display the last missed calls.
  - **Received** — Display the last incoming calls.
- **Favorite Contacts** — **(Existing entry list)** — Dial the selected number in the speed dial list.
- **Contacts** — Display the paired phone's phonebook.
- **Keypad** — Enter a phone number to dial.

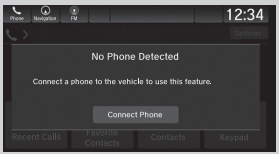
■ Phone Setup

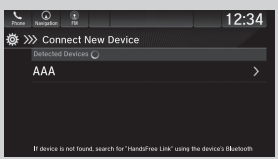


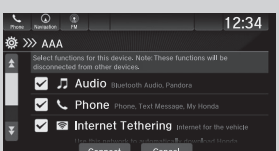
■ *Bluetooth*® **setup**

You can turn ***Bluetooth***® function on and off.

1. Select HOME.
2. Select **Settings**.
3. Select **Connections**.
4. Select **Bluetooth**.
5. Select **Options**.
6. Select **Bluetooth**, then **ON**.







■ To pair a cell phone (when there is no phone paired to the system)

1. Select HOME.
2. Select **Phone**.
3. Select **Connect Phone**.
4. Make sure your phone is in search or discoverable mode, then select **+ Connect New Device**.
▶ HFL automatically searches for a *Bluetooth*® device.
5. Select your phone when it appears on the list.
▶ If your phone still does not appear, search for *Bluetooth*® devices using your phone.
From your phone, search for **HandsFree Link**.
6. The system gives you a pairing code on the audio/information screen.
▶ Confirm if the pairing code on the screen and your phone match.
This may vary by phone.
7. Select desired functions and then select **Connect**.
▶ A confirmation message appears on the screen. Select **Continue** or **Connect without Internet**.

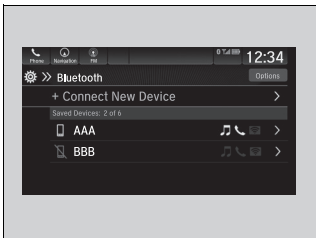
Phone Setup

Your *Bluetooth*-compatible phone must be paired to the system before you can make and receive hands-free calls.

Phone Pairing Tips:
- You cannot pair your phone while the vehicle is moving.
- Up to six phones can be paired.
- Your phone's battery may drain faster when it is paired to the system.

Once you have paired a phone, you can see it displayed on the screen with one or more icons on the right side.
These icons indicate the following:
: The phone is compatible with *Bluetooth*® Audio.
: The phone can be used with HFL.
: The phone can be used with the internet tethering.

If there is an active connection to Apple CarPlay or Android Auto, pairing of additional *Bluetooth* compatible devices is unavailable and **+ Connect New Device** is grayed out from the **Bluetooth** screen.



■ To change the currently paired phone

1. Go to the phone settings screen.
➡ **Phone settings screen** P. 438
2. Select **Change Connected Phone**.
3. Select a phone to connect.
▶ HFL disconnects the connected phone and starts searching for another paired phone.
4. Select , , or .
5. Select **Apply**.

■ To delete a paired phone

1. Go to the phone settings screen.
➡ **Phone settings screen** P. 438
2. Select **Change Connected Phone**.
3. Select a phone you want to delete.

4. Select **Delete Device**.
5. A confirmation message appears on the screen. Select **Delete**.

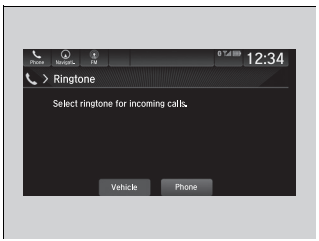
To change the currently paired phone

If no other phones are found or paired when trying to switch to another phone, HFL will inform you that the original phone is connected again.

To pair other phones, select **+ Connect New Device** from the **Bluetooth** screen.

■ Ring Tone

You can change the ring tone setting.



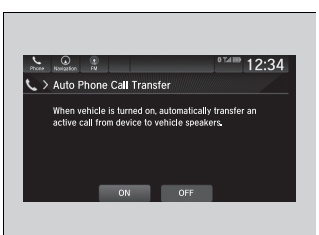
1. Go to the phone settings screen.
   Phone settings screen P. 438
2. Select **Ringtone**.
3. Select **Vehicle** or **Phone**.

Ring Tone

Vehicle: The fixed ring tone sounds from the speakers.
Phone: Depending on the make and model of the mobile phone, the ring tone stored in the phone will sound if the phone is connected.

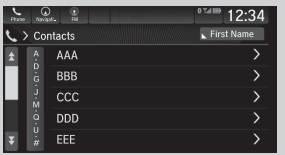
■ Automatic Transferring

If you get into the vehicle while you are on the phone, the call can be automatically transferred to HFL.



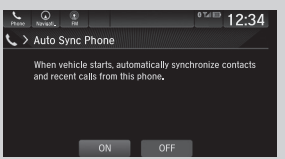
1. Go to the phone settings screen.
   Phone settings screen P. 438
2. Select **Auto Phone Call Transfer**.
3. Select **ON** or **OFF**.

■ Automatic Import of Cellular Phonebook and Call History



■ When Automatic Phone Sync is set to On:

When your phone is paired, the contents of its phonebook and call history are automatically imported to the system.

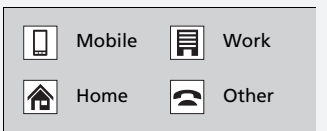


■ Changing the Automatic Phone Sync setting

1. Go to the phone settings screen.
   ➡ **Phone settings screen** P. 438
2. Select **Auto Sync Phone**.
3. Select **ON** or **OFF**.

Automatic Import of Cellular Phonebook and Call History

When you select a name from the list in the cellular phonebook, you can see a category icon. The icons indicate what types of numbers are stored for that name.



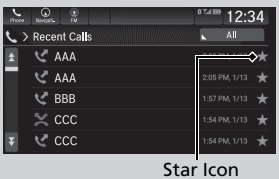
On some phones, it may not be possible to import the category icons to the system.

The phonebook is updated after every connection. Call history is updated after every connection or call.

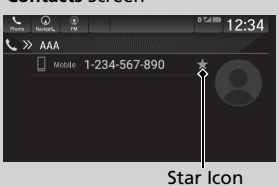
Features

■ Favorite Contacts

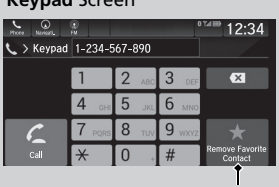
Recent Calls Screen



Contacts Screen



Keypad Screen

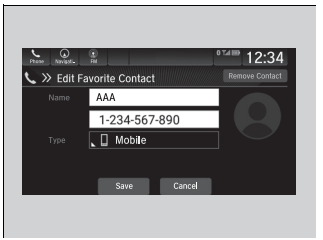


To store a speed dial number:

1. Go to the phone menu screen.
Phone menu screen P. 439

2. Select the **Recent Calls**, **Contacts**, or **Keypad** screen.

3. Select the star icon.
▶ A notification appears on the screen if the speed dial is successfully stored.
▶ To remove the speed dial, select the star icon again.



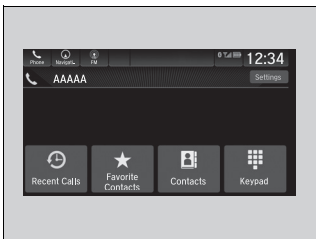
■ **To edit a speed dial**

1. Go to the phone menu screen.
➡ **Phone menu screen** P. 439
2. Select **Favorite Contacts**.
3. Select **Edit** on the speed dial entry you want to edit.
4. Select a setting you want.

■ **To delete a speed dial**

1. Go to the phone menu screen.
➡ **Phone menu screen** P. 439
2. Select **Favorite Contacts**.
3. Select **Edit** on the speed dial entry you want to delete.
4. Select **Remove Contact**.
5. A confirmation message appears on the screen. Select **Continue**.

Making a Call

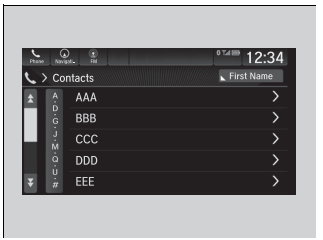


You can make calls by inputting any phone number, or by using the imported phonebook, call history, or speed dial entries.

Making a Call

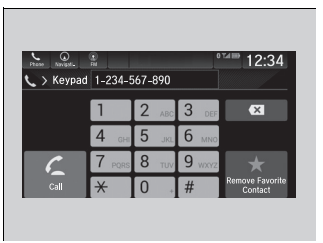
Once a call is connected, you can hear the voice of the person you are calling through the audio speakers.

While there is an active connection with Apple CarPlay, phone calls cannot be made with HandsFreeLink® and are only made from Apple CarPlay.



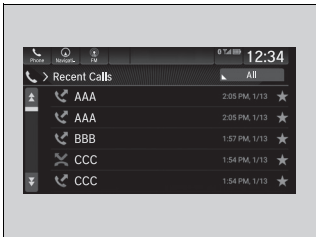
■ To make a call using the imported phonebook

1. Go to the phone menu screen.
➡ **Phone menu screen** P. 439
2. Select **Contacts**.
3. Select a name.
▶ You can sort by **First Name** or **Last Name**. Select the icon on the upper right of the screen.
4. Select a number.
▶ Dialing starts automatically.



■ To make a call using a phone number

1. Go to the phone menu screen.
➡ **Phone menu screen** P. 439
2. Select **Keypad**.
3. Select a number.
▶ Use the keyboard on the touch screen for entering numbers.
4. Select **Call**.
▶ Dialing starts automatically.



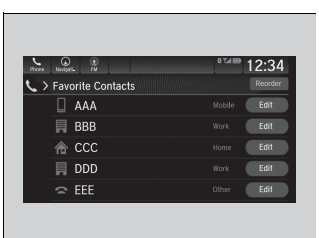
■ To make a call using the call history

Call history is stored by **All**, **Dialed**, **Missed**, and **Received**.

1. Go to the phone menu screen.
Phone menu screen P. 439

2. Select **Recent Calls**.
▶ You can sort by **All**, **Dialed**, **Missed**, or **Received**. Select the icon on the upper right of the screen.

3. Select a number.
▶ Dialing starts automatically.



■ To make a call using a speed dial entry

1. Go to the phone menu screen.
Phone menu screen P. 439

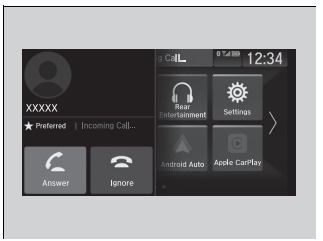
2. Select **Favorite Contacts**.
▶ You can change the order of speed dial entries by selecting **Reorder**.

3. Select a number.
▶ Dialing starts automatically.

To make a call using the call history

The call history appears only when a phone is connected to the system.

■ Receiving a Call



When there is an incoming call, an audible notification sounds (if activated) and the **Incoming Call...** screen appears.

Press the button to answer the call.
Press the button to decline or end the call.

Receiving a Call

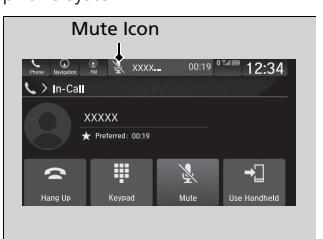
Call Waiting
Press the button to put the current call on hold to answer the incoming call.
Press the button again to return to the current call.

Select **Ignore** to ignore the incoming call if you do not want to answer it.
Press the button if you want to hang up the current call.

You can select the icons on the audio/information screen instead of the and buttons.

■ Options During a Call

The following options are available during a call.
Mute: Mute your voice.
Use Handheld: Transfer a call from the system to your phone.
Keypad: Send numbers during a call. This is useful when you call a menu-driven phone system.



The available options are shown on the lower half of the screen.

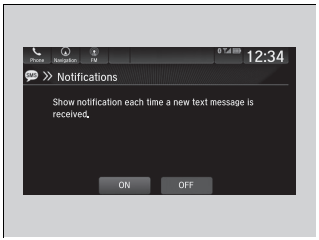
Select the option.
▶ The mute icon appears when **Mute** is selected. Select **Mute** again to turn it off.

Options During a Call

Keypad: Available on some phones.

You can select the icons on the audio/information screen.

■ To Set Up Text Message Options



■ To turn on or off the text message notice

1. Select HOME.
2. Select **Messages**.
3. Select **Settings**.
4. Select **Notifications**.
5. Select **ON** or **OFF**.

To Set Up Text Message Options

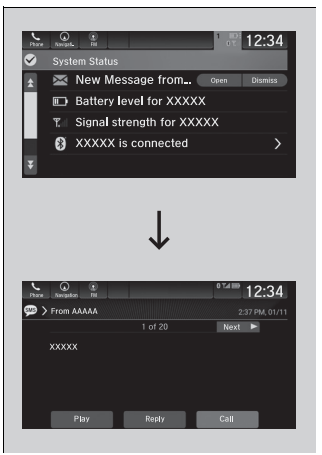
To use the text message function, it may be necessary to set up on your phone.

To turn on or off the text message notice

ON: A pop-up notification comes on every time you receive a new message.
OFF: The message you receive is stored in the system without notification.

■ Receiving a Text Message

HFL can display newly received text messages as well as the last 20 messages received on a linked cell phone. Each received message can be read aloud and replied to using a fixed common phrase.



1. A pop-up appears and notifies you of a new text message.
2. Select **Open** to display the message.
   ▶ The text message is displayed.
3. Select **Play** to listen to the message. To discontinue the message read-out, select **Stop**.

Receiving a Text Message

The system does not display any received messages while you are driving. You can only hear them read aloud.

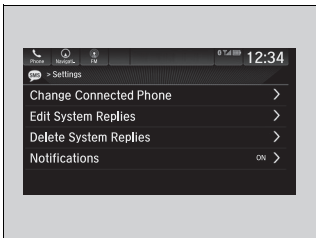
The system can only receive messages that are sent a text (SMS) messages. The message sent using the data services will not be displayed in the list.

With some phones, you may be able to display up to 20 of the last text messages received.

State or local laws may limit your use of the HFL text message feature. Only use the text message feature when conditions allow you to do so safely.

■ Selecting a Phone

You can select one from the ***Bluetooth*®** device list to be active and receive notifications.



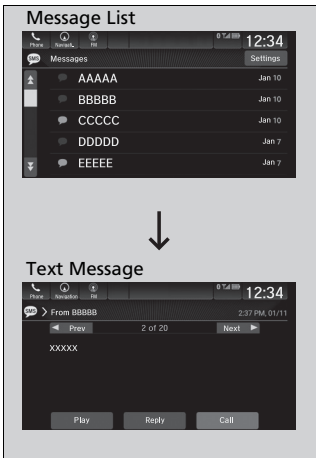
1. Select HOME.
2. Select **Messages**.
3. Select **Settings**.
4. Select **Change Connected Phone**.
5. Change a desired phone.

To change the currently paired phone
P. 442

Selecting a Phone

You can only receive notifications from one phone at a time.

Displaying Messages



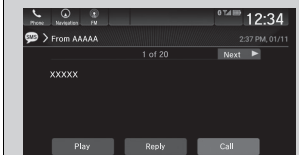
1. Select HOME.
2. Select **Messages**.
▶ Select a phone if necessary.
3. Select a message.
▶ The text message is displayed.

Displaying Messages

The (blue) icon appears next to an unread message.

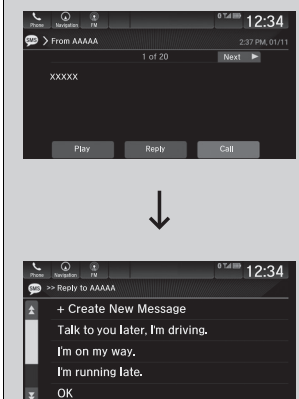
If you delete a message on the phone, the message will also be deleted from the system. If you send a message from the system, the message goes to your phone's outbox.

To see the previous or next message, select **Prev** or **Next** on the message screen.



■ Read or Stop reading a message

1. Go to the text message screen.
2. Select **Play**.
   ▶ The system starts reading the message aloud.
3. Select **Pause** to stop reading.
   Select **Play** again to start reading the message.



■ Reply to a message

1. Go to the text message screen.
2. Select **Reply**.
3. Select the reply message.
   ▶ The pop-up menu appears on the screen.
4. Select **Send** to send the message.
   ▶ **Message sent** appears on the screen when the reply message was successfully sent.

Reply to a message

The available fixed reply messages are as follows:

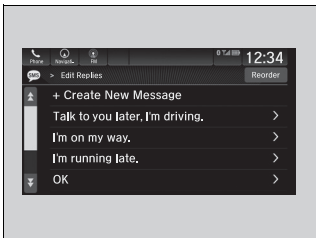
- **Talk to you later, I'm driving.**
- **I'm on my way.**
- **I'm running late.**
- **OK**
- **Yes**
- **No**

You can add a reply message by selecting **+ Create New Message**.

➡ **To edit a reply message** P. 456

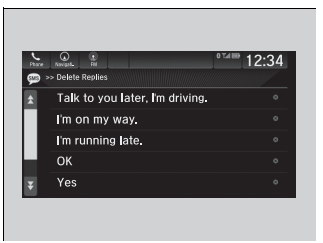
Only certain phones receive and send messages when paired and connected. For a list of compatible phones:

- U.S.: Visit *automobiles.honda.com/handsfreelink/*, or call 1-888-528-7876.
- Canada: For more information on smartphone compatibility, call 1-888-528-7876.



■ To edit a reply message

1. Select HOME.
2. Select **Messages**.
3. Select **Settings**.
4. Select **Edit System Replies**.
5. Select the reply message you want to edit or **+ Create New Message**.
   ▶ The on-screen keyboard screen is displayed.
6. Enter a reply message, and then select **Save**.

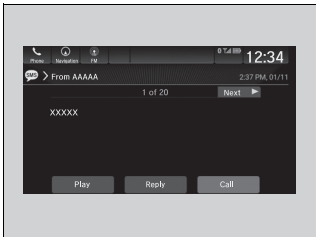


■ To delete a reply message

1. Select HOME.
2. Select **Messages**.
3. Select **Settings**.
4. Select **Delete System Replies**.
5. Select ⊗ on the reply message you want to delete.
   ▶ The pop-up menu appears on the screen.
6. Select **Delete**.

To edit a reply message

You can change the order of reply messages by selecting **Reorder**.



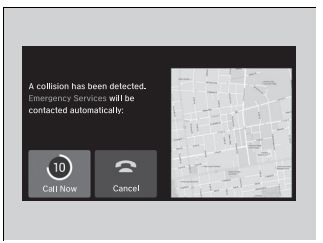
■ **Making a call to a sender**

1. Go to the text message screen.

2. Select **Call**.

In Case of Emergency

Automatic collision notification



If your vehicle's airbags deploy or if the unit detects that the vehicle is severely impacted, your vehicle automatically will attempt to connect to the HondaLink® operator. If connected, information about your vehicle, its location, and its condition can be sent to the operator*1; you also can speak to the operator when connected.

IMPORTANT: For vehicles equipped with HondaLink® Assist, owner activation constitutes authorization for Honda to collect information from your vehicle needed to provide the service, and agreement to the Terms of Use at *www.hondalink.com/TermsAndConditions*. In a crash, HondaLink® Assist will attempt to notify emergency services but NEITHER HONDA NOR ITS SERVICE PROVIDERS GUARANTEE THAT SUCH NOTIFICATION WILL OCCUR.

Honda reserves the right to terminate HondaLink® Assist services at any time or for any reason, and in the future may not be able to provide services due to changes in, or obsolescence of, technology integral to the service or changes in governmental regulation.

*1: Depending on your phone and adequate cellular coverage, your vehicle's location may not be sent to the operator.

* Not available on all models

In Case of Emergency

If the telematics control unit (TCU)* is unsubscribed then HondaLink® Asisst can function through a connected cell phone via the USB cable or ***Bluetooth*®**.

Your vehicle may not be able to connect to the operator if the battery level is low, the line is disconnected, or you do not have adequate cellular coverage.

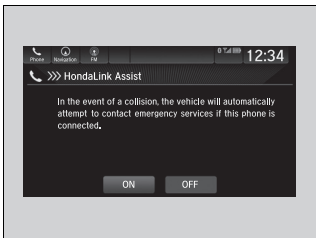
You cannot use this emergency services when:
- You travel outside the HondaLink® service coverage areas.
- There is a problem with the connecting devices, such as the microphones, speakers, or the unit itself.

You cannot operate other phone-related functions using the screen while talking to the operator. Select **Hang Up** to terminate the connection to your vehicle.

Automatic collision notification

If the unit fails to connect to the operator, it repeatedly tries until it succeeds.

■ To enable notification



1. Go to the phone settings screen.
Phone settings screen P. 438
2. Select **HondaLink Assist**.
3. Select **ON** or **OFF**.

To enable notification

Setting options:
- **ON**: Notification is available.
- **OFF**: Disable the feature.

■ Manual operator connection*

If you need to talk to the HondaLink® operator in a situation where no airbag has deployed, you can manually connect to them by pressing the **ASSIST** button with the power mode in ACCESSORY or ON.

1. Open the cover attached to the ceiling console.
2. Press the **ASSIST** button.
▶ You are connected to the HondaLink® operator.

Manual operator connection*

Do not press the button while driving. When you need to contact the operator, park the vehicle in a safe place.

If the unit fails to connect to the operator, it automatically cancels the action after three minutes.

If necessary, the cover can be broken to access the **ASSIST** button.

* Not available on all models